

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 02/19/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964760	(X3) DATE SURVEY COMPLETED 02/18/2014
NAME OF PROVIDER OR SUPPLIER Sterling House Of West Melbourne li	STREET ADDRESS, CITY, STATE, ZIP CODE 7200 Greenboro Dr Melbourne, FL 32904	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0165-Risk Mgmt & Qa; Adverse Incident Report-02/18/2014

Specific Tag Findings:

0000-Initial Comments

2/18/14 desk review completed to complaint investigation, CCR#2013010811, conducted on 1/9/14. There were no deficiencies at the time of the review.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

February 19, 2014

Administrator
Sterling House Of West Melbourne II
7200 Greenboro Dr
Melbourne, FL 32904

RE: Desk review to CCR#2013010811

Dear Administrator:

This letter reports the findings of a complaint investigation survey review conducted on February 18, 2014 by representative(s) of this office.

Attached is the provider's copy of the State Form (5000-3547), which indicates the previously cited deficiencies were found corrected on the day of the revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at (407) 420-2502.

Sincerely,

A handwritten signature in dark ink, appearing to read "Theresa DeCanio", is written over a horizontal line. To the left of the signature is a small, stylized monogram or set of initials.

Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

