

AGENCY FOR HEALTH CARE  
ADMINISTRATION

PRINTED: 02/19/2014  
FORM APPROVED

|                                                                                                        |                                                                                                 |                                                     |
|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES                                                                              | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUMBER:<br><br><b>AL11964810</b>                       | (X3) DATE SURVEY COMPLETED<br><br><b>01/27/2014</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>Emeritus At Conway</b>                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5501 East Michigan Street<br/>Orlando, FL 32822</b> |                                                     |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                                 |                                                     |

**Specific Tag Findings:**

0000-Initial Comments

A complaint investigation, CCR# 2013011492, was conducted on 1/27/14.

Emeritus at Conway Assisted Living Facility had no deficiencies found at the time of the visit.



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

February 19, 2014

Administrator  
Emeritus At Conway  
5501 East Michigan Street  
Orlando, FL 32822

Re: CCR #2013011492

Dear Administrator:

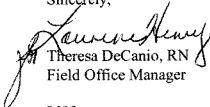
This letter reports the findings of a complaint survey completed on January 27, 2014 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact Lorraine Henry at (407) 420-2502.

Sincerely,

  
Theresa DeCanio, RN  
Field Office Manager

LH/be  
Enclosure

