



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Mayflower, The
725 NW Santa Fe Boulevard
High Springs, Florida 32655

Dear Administrator:

Re: CCR #2014000646

This letter reports the findings of a state licensure survey that was conducted on 2014 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964997	(X3) DATE SURVEY COMPLETED 01/29/2014
NAME OF PROVIDER OR SUPPLIER Mayflower, The	STREET ADDRESS, CITY, STATE, ZIP CODE 725 Nw Santa Blvd High Springs, FL 32655	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D

Specific Tag Findings:

0000-Initial Comments

On unannounced complaint survey CCR #2014000646 was conducted at Mayflower Assisted Living Facility in High Springs Florida. Discernible deficiencies were identified as a result of this survey. The facility was not in compliance at this time.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on interviews and observations the facility failed to honor resident rights for 2 of 14 residents (1 & 7).

Findings:

On At approximately 9:50 AM an interview was conducted with resident #1. During the interview resident #1 stated I was complaining to people here that the rent was too high. When the Administrator found out, she told me she has accepted my notice to move out (even though he had not submitted one) and I could leave any time. I felt she was kicking me out. She then talked to my daughter and my daughter convinced her to let me stay.

On at approximately 10:55 AM an interview was conducted with resident #7. During the interview he stated that the Administrator has threatened to throw me out of the facility if I do not straighten up. He said it made him feel insecure. He said this is my last shot. My sister does not have the money for me to move, and the Administrator has forgiven me in the past. He said he thinks they want him to go because he is wetting the bed. He was asked where was his microwave. He stated, the staff made me remove it because they did not trust me with it. He said he hocked it and no longer owns it.

On at approximately 10:12 AM it was observed that resident #4 had a small black microwave sitting on his dresser in his .

On at approximately 2:49 PM an interview was attempted with the Administrator regarding the resident rights issue with resident #1 & 7. When the Administrator was asked why resident #7 is not allowed to have a microwave in his resident #4 can. The Administrator became excited and stated that resident #7 will not take care or clean the microwave like resident #4 does. When it was explained that the facility cannot deny a resident use of their property unless they can show its a danger to others they are violating their rights. The Administrator became upset and terminated the interview about the resident rights.

Class III