



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Change of Pace Retirement Center
1715 East Silver Springs Boulevard
Ocala, Florida 34470

Dear Administrator:

Re: CCR #2014000225

This letter reports the findings of a state licensure survey that was conducted on 2014 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure
XG90



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11910268	(X3) DATE SURVEY COMPLETED 01/15/2014
NAME OF PROVIDER OR SUPPLIER Change Of Pace Ret Center	STREET ADDRESS, CITY, STATE, ZIP CODE 1715 E. Silver Springs Blvd. Ocala, FL 34470	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other

Specific Tag Findings:

0000-Initial Comments

An unannounced complaint survey, CCR #2014000225, was conducted on 01/15/2014. Change of Pace Retirement Center had deficiencies found at the time of the visit.

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on interviews and observations, the facility failed to ensure all existing architectural and electrical systems were maintained in working order for 3 of 3 residents sampled (Resident #1, #2 and #3). The facility also failed to provide 2 of 3 sampled residents with a comfortable bed (Resident #2 and #3).

1. A tour of the facility was conducted on 01/15/2014 starting at 1:25 PM. Observations of Resident #1's room revealed the heater in the room was not working. The mattresses in Resident #2 and #3 were observed to be worn. Observations made during the tour also revealed the following concerns: The blocks in the front of unit 13 are separated from the wall with gaps in between and the wall is bowed, interior rear wall of unit 13 is damaged, interior of unit 13 requires cleaning and repainting, unit 13 has extensive mold.
2. On 01/15/2014 at 1:33 a.m. an interview was conducted with Resident #1. Resident #1 confirmed the heater in his room was not working. He stated he uses a space heater on 3 nights, but that even with the space heater, "a few nights ...that was pretty chilly." He used blankets and sheets to keep him warm while in bed. Resident #1 stated he informed the owner during 01/15/2013 that the unit was not working properly.
3. Interviews with Resident #2 at 1:42 PM and Resident #3 at 1:55 PM revealed that the mattresses are lumpy and uncomfortable. Both residents denied conveying this information to staff, but would both like new mattresses.
4. A review of the County Health Department's inspection report revealed the facility received a violation under #17 for condition of the rear walls in unit 13. The inspection reported stated, "The rear wall of unit 13 is ruined. The blocks in the front wall of unit 13 are separated and the wall is bowed. ...Unit 13 must be vacated until repairs are made." Continued review revealed the facility received a violation under #20 because unit #13 required, "extensive cleaning and repainting." The inspection report confirmed the heater in unit 13 was not in working order.

Class III