

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 03/03/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11966710	(X3) DATE SURVEY COMPLETED 02/12/2014
NAME OF PROVIDER OR SUPPLIER Villa Serena	STREET ADDRESS, CITY, STATE, ZIP CODE 754-56 N W 22 Cpur Miami, FL 33125	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0055-Medication - Storage And Disposal-02/13/2014

Revisit Repeat Tags:

Z827-Unlicensed Activity-408.812, Fs

Revisit New Tags:

Specific Tag Findings:

0000-Initial Comments

An unannounced follow-up to Complaint CCR#2013009244 survey was conducted on 02/13, 2014. Villa Serena had deficiencies at time of survey.

Z827-Unlicensed Activity 408.812, FS

Based on observation, interview, and record review, the facility failed to notify the Agency for Healthcare Administration of a change in its licensed capacity. This was evident for 2 of 10 sampled residents (#2 and #9).

Findings include:

On 02/12/2014 at 1:24 p.m. moved to the outside. Staff #b stated, "Both residents are independent living residents." On 02/12/2014 at 1:25 p.m. resident #9 was in bed, he stated, "I eat all my meals next door (ALF) and they give me my medicine and help me if I need anything, they clean the room." On 02/12/2014 at 1:27 p.m. resident #2 stated, "I get all my food here (ALF) and they give me my medications and also help me when I shower."

On 02/12/2014 at 1:44 p.m. administrator stated, "The owner spoke Tallahassee and they said we could provide food and cleaning services to the independent living residents."



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Villa Serena
754-56 N W 22 Cprt
Miami, FL 33125

CCR#2013009244 f/u

Dear Administrator:

This letter reports the findings of a revisit survey to a complaint conducted on , 2014 by representative(s) of this office. Enclosed is the provider's copy of the Statement of Deficiencies (State Form 5000-3547), which references the uncorrected deficiencies and/or new deficiencies identified during the revisit.

You will not receive a copy of this report in the mail; you will only receive this faxed report. **All deficiencies shall be corrected no later than , 2014.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis
Field Office Manager

AMD:sy
Enclosure

BBT7

