

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 03/06/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11910538	(X3) DATE SURVEY COMPLETED 02/24/2014
NAME OF PROVIDER OR SUPPLIER Robinsons Residential Care	STREET ADDRESS, CITY, STATE, ZIP CODE 11921 Caruso Drive Panama City, FL 32404	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

0000-Initial Comments

An unannounced monitoring visit was conducted in conjunction with a complaint survey (CCR #2013012927) at Robinson's Residential Care Facility on February 24, 2014. The assisted living facility had no deficiencies found at the time of the visit.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

March 6, 2014

Administrator
Robinsons Residential Care
11921 Caruso Drive
Panama City, FL 32404

Re: CCR #2013012927

Dear Administrator:

This letter reports the findings of a complaint survey and a monitoring survey completed on February 24, 2014 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact me at 850-412-4540.

Sincerely,


Donah Heiberg, M.S.W.
Field Office Manager

DH/kb
Enclosure

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