STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968205	02/19/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Almar Alf Inc	2120 Nw 18 Terrace Miami, FL 33125	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= G

Specific Tag Findings:

0000-Initial Comments

A Complaint (CCR#2014001603) Survey was completed on 18-19, 2014. Almar ALF Inc had deficiencies identified at the time of this survey.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on record review, interview, and observations the assisted living facility failed to honor resident rights. The facility failed to maintain a safe and decent environment, free of bed bug infestation in resident # which effected 2 out of 8 (#7 and #8) sampled residents. The facility failed to ensure that 1 out of 8 (#8) sampled residents received medical attention after it was acknowledged that his bed bugs.

Findings include:

Entered to the facility on at 10:15 a.m. with an inspector from the Department of Health (DOH) to see whether the assisted living facility had bed bugs. There were two staff members present, staff member A stated " I no see any one complaint of bites only him, resident #8. Resident #8 was in now in . He tell staff B Thursday or Friday. He tell me on another day".

The owner and administrator arrived to the facility on at 10:32 a.m. The said that resident #8 sent him a picture on Saturday. The date of the picture was verified and the picture was sent to owner' s phone on , Friday. Observations found that the picture on the owner's cell phone was a foot with red marks all over.

Inspection of with DOH inspector on at 11:07 a.m. Resident #7's bed was checked first. Bed bugs were found on the comforter and sheets on resident #7's bed, pictures were taken by DOH inspector. The owner and administrator were shown bed bugs on the blankets. Inspector from DOH stated that the majority of sheets or blankets had bed bugs on them.

On at 11:23 a.m. bed for resident #8 was checked by DOH inspector and there were bed bugs on his box spring. The owner was shown the bed bugs on the box spring. DOH inspector confirmed that both beds in # had bed bugs.

12:20 p.m. Interview with staff B, translated by the owner from Spanish to English. Staff B was here on Friday. She was spraying resident #8' s area. Resident #7 said nothing regarding bed bugs. She washed everything twice in hot water for resident #8 only. She said that he had it on his arms and foot (regarding bed bug bites).

the agency received the Department of Health inspection from
Report stated " The setting is identical to .
First bed was inspected (facing the door). Comforters were lifted. Sheets were lifted. The crevices (edge of the sheet) were harboring/housing feces, skin and visible, live adult bed bugs. Bed bugs were underneath the

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ribbon of the mattress. The spring box had a plastic, protective covering. Inside the covering bed begs excrements and bed bugs were visible. Second bed was identified .... Upon inspection, sheets, pillow, and pillowcase showed no physical signs of bed bugs. Mattress was lifted and evaluated. No signs. However, the box spring was harboring the pest. The cheese cloth layer once removed exposed the harboring of the bed bugs (hiding inside the dent of the staples used to attach the cloth to the box spring). Conclusion, shows clear visible and physical signs of bed bugs infestation.
Violation #27 Implement a strategy that will eliminate the infestation of bed bugs. It is recommended for the facility to hire a licensed pest management professional that uses integrated pest management strategies.
Violation #28 Replace missing windows and screen for window located in to prevent entry of vermins/rodent.
Violation #29 and #30 Clean and sanitize all items (linens, mattress, box spring and bed frames) within the bed bug infested living area.
Wash the remaining sheets/linen at a high temperature to remove/kill any remaining bed bugs."

Interview with resident #8 on at 10:22 a.m. at the resident's day program location. Resident #8 a signed consent form to have pictures taken of his arms, hands, and feet. He stated I currently don 't have a doctor. Been at the facility since , 2014. Been to hospital on Southern Winds, went because I was having problems with medications. The night before last wake up with the itching but last night did not wake up inching. He said no chance that he received bite marks from Southern Winds. He started noticing bit marks when he moved into # from # notice it the next morning on , he thinks. Pictures were taken of resident #8's left and right arm and hands, took picture of right and left foot, and picture of sock with stain. Resident #8 he was not sure who his doctor was. He said that he has not been seen by a doctor since having these marks on his body.

Phone interview with the owner on at 10:42 a.m. He stated that facility has a doctor that comes on demand. The owner stated that resident #8 was asked yesterday and last week to see a doctor but he said no. He said that he will get a doctor to see resident #8 today ( ).

In an interview on at 10:45 a.m. registered nurse from resident #8's day program she stated resident #8 came to her complaining that he has insect bites on both arms and legs, since last night ( ) and that probably come from bed bugs. She stated she called the facility but nobody answered the phone on . She stated she decided to send a note with the driver, explaining to the caregiver, the resident complaint and that he needs to be evaluated by a medical doctor at the ALF. She stated the resident #8 presented himself on to her, he explained, that last night the facility sprayed his mattress with ants spray. She stated he had the same insects bites and scratches on his arms and feet.

In an interview on at 10:55 a.m. with the driver from resident #8's day program. He stated he took the resident back to the facility at 2:10 p.m. He stated he gave the manager (staff B) the note sent by the nurse. He stated he told her the note was information on resident #8. He stated resident #8's name was on the envelope. He stated as he was walking away he turned around and saw the manager open the note.

at 12:48 p.m. the agency received a fax from owner. The fax was a copy of the note that the driver from the day program gave to staff member at the ALF. The note was translated by agency staff from Spanish to English. The faxed note says: " Please check the patient ' s mattress, he has bites (bed bugs). Also due to the some of medicinal changes in the hospital, please show the name of the medicines that he is taking now. Thank you " .

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at 7:06 p.m. the agency received a fax from owner the note stated "As requested by you, I am writing you this memo to say I do not have any reason to seek treatment of my sores at this time. This is not an emergency and they should healed over time." signed by resident #8.

Based on the inspection by DOH it was confirmed that the facility had bed bugs in # which effected resident #7 and #8. After resident #8 told the facility that he was getting bitten by bed bugs on they only sprayed ant and roach spray and did not call a licensed pest control company to come and make an assessment and treat the problem. Resident #8 was not seen by a doctor and the facility did not have any documentation that the resident was accessed or that the doctor was contacted to tell him resident #8 ' s condition.

In a telephone interview on at 11:00 a.m. with resident #8 he stated the administrator, told him he needed to go to the emergency the insect bites to his arms and legs. He stated he did not want to go to the emergency . He stated the administrator made him sign a note stating he refused to go to the emergency . He stated he signed the note because he did not want the administrator to retaliate against him. He stated he want to see a doctor but did not want to go to the emergency .

Class II

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

, 2014

Almar ALF Inc
Attention: Adriana Rodriguez, Administrator
2120 NW 18 Terrace
Miami, FL 33125

Dear . Rodriguez:

This letter addresses findings of a complaint investigation (CCR# 2014001603) conducted on 18, 2014 by a representative of the Agency for Health Care Administration. The visit confirmed an unsatisfactory inspection from the county health department, indicating your facility has an ongoing bed bug infestation. **You are directed to immediately comply with the tangible steps outlined below.**

The investigation resulted in findings of noncompliance with the following area:

1) A 30: Your facility failed to maintain a safe and decent environment, free of bed bug infestation.

Your facility must immediately comply with the following:

1) Per the Department of Health, contract with a licensed pest control company and arrange for treatment to fully eliminate the bed bug infestation within 24 hours. You are to follow all recommendations of the licensed pest control company, including preparing for treatment, relocating residents as necessary and eliminating clutter and excessive debris in .

2) Replace missing windows and screen for window located in to prevent entry of vermins /rodent.

3) Prior to and during treatment, no residents shall reside in infested with bed bugs. Residents must be relocated from all areas that are being treated during the treatment process.

4) Residents #7 and #8 (residents were in # which was infested with bed bugs) must be seen by a doctor at the facility or at the hospital within 24 hours and documentation from the doctor needs to be at the facility for review.

5) All resident bedding and clothing shall be laundered at high heat using a commercial-strength washer and dryer to help with the eradication of bed bugs. Mattresses throughout the facility must be replaced. Remove stained and damage linens.

6) Once treatment is completed, you are required to have inspections by the Department of Health and AHCA. You must maintain documentation of satisfactory inspections for review.

7) Your facility shall develop and implement a policy and procedure to prevent future infestation of bed bugs that includes, at a minimum, the following:

   During intake interviews, ask questions regarding unexplained bite marks and ask about infestation at prior residences, including ALFs.
   Prevent access to resident areas prior to the intake interview and inspection of clothing and belongings.
   Thoroughly inspect the resident's belongings for signs of infestation during the intake or upon resident return from any temporary absences from the facility.
   Launder patient clothing and belongings using high heat for drying if there are concerns about infestation.
   Discuss bed bug prevention with any health care providers coming into the facility and consider inspecting any medical equipment brought in.
   If the facility is concerned about an infestation, immediately prevent access to the affected , seal clothing and bedding in plastic until laundered and dried on high heat and inspect common areas frequented by the resident.
   All facility staff must be trained on the policy/procedures and documentation of the training must be available upon request.

Please be advised that nothing in this DPOC limits the Agency's authority and responsibility to impose administrative sanctions as provided by law.

Should you have any questions, please contact Kristal Branton, ALF Supervisor, at 305-593-3100 or Catherine Anne Avery at 850-412-4505.

Sincerely,

Arlene Mayo-Davis
Field Office Manager