STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910538	03/06/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Robinsons Residential Care	11921 Caruso Drive Panama City, FL 32404	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= G
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= G

0000-Initial Comments
On , 2014, an unannounced complaint survey (CCR 2014002045 & CCR 2014001929) was conducted at Robinson's Residential Care Assisted Living Facility in Callaway, Florida. Deficiencies were found at the time of the visit.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on observations and staff interviews, the facility failed to ensure all residents live in a safe and decent environment for all residents.

The findings include:

1. On , 2014 at 11:14 am interview with the Administrator revealed the facility owner had decided he was not going to purchase the new mattresses and couches after the bed bug infestation heat treatments. She stated the mattresses and furniture is the same bed bug infested furniture the facility had prior to the heat treatments. She then stated the pest control company that provided the heat treatments for the facility in order to eradicate the bed bug infestation also recommended the mattresses, cushions, pillows and old furniture with rips or tears in them should be discarded in order to prevent re-infestation. She also stated the on the West hall is unusable at this time due to plumbing problems that have not yet been resolved.

Review of a copy of a letter from the pest control company " Environmental Security " dated - specifically states " Below is a list of measures your company can take to prevent re-infestations of bedbugs in your facility after a heat treatment has been done: 1. Remove and discard all mattresses that have tears or holes in them, or are heavily infested with bed bugs. 2. Remove and discard any sofas, cushions, pillows, and any padded items that may have tears or rips in them. "

On , 2014 at approximately 11:15 am, tour of the facility revealed dirt and debris on the floors throughout the facility. (on the right side of the hall containing 1-10) had soiled towels and clothing all over the floor. smelled of .

Observation of the mattresses and furniture in the 1-10 revealed the following. Photographic evidence was obtained.

- ripped box spring and stained mattress
- box spring where fabric is ripping and stains
- mattress with hole
- box spring stained (2 pictures)
- stained mattress and box spring

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top mattress stained
stained box spring
mattress too large for bed
stained mattress and box spring
Old chair in day with tear in bottom.
Old chair in the day picture with dirty floors
dresser drawers are broken
broken dresser (white) drawers (2 pictures)
broken dresser missing drawers
2nd broken dresser missing knob
(rear) vanity broken and separating, dirt
(rear) inside the cabinet under the sink bug feces
(rear) broken drawers and cabinets
Closet on West hall with missing door knob
(West side in) with broken toilet and missing floor tiles

On , 2014 at 5:12 pm email from the Department of Health Environmental stated "If they don't follow thru with the preventative actions they will never get rid of them." (bed bugs).

2. On , 2014 at 10:30 am an interview conducted with Resident #1 revealed he resides in # and stated he went to the Emergency because he had a on his left arm and it kept getting worse. He stated they put him into a special told him it was . The facility has all the paperwork. He stated it still itches but he is getting better and the cream was applied all over his body.

On , 2014 at 11:45 am interview with the Administrator revealed Resident #1 was treated at the emergency . She stated she bathed Resident #1 from head to toe and applied 5%/60g cream to his entire body in the evening. It went from behind the ears all over body excluding face. His bedding was treated again, then the heat treatment was done.

On at 11:55 am a telephone interview conducted with the Medical Assistant for the Advanced Registered Nurse Practitioner (ARNP) who normally treats the residents at Robinson's Residential Care, stated on they received a call that everyone at the facility had been around a resident that had . She stated that on the ARNP saw some of those patients and evaluated some of them. She will have the ARNP call the surveyor back.

On at 3:30 pm a telephone interview was conducted with the ARNP who stated that all the residents at the facility are being treated for . She stated she was surprised the facility went through the heat treatments for bed bugs and did not discard the old mattresses and furniture. She stated that most of the residents are her patients and she is willing to see all residents at the facility when they need medical care. She has ensured there is enough cream for all 32 residents to be treated for the .

Class II

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0078-Staffing Standards - Staff 58A-5.019(2) FAC

Based on record review and staff interview, the facility failed to ensure staff had annual updated statement from a health care provider that the staff is free from communicable including ( ) for 5 of 5 staff reviewed.

The findings include:

On , 2014 at 6:30 pm a follow up interview was conducted with the Assistant Administrator who verified the statements for the staff as follows:

Record review of personnel file for Staff A revealed the last statement was .

Record review of personnel file for Staff B revealed the no statement on file.

Record review of personnel file for Staff C revealed the last statement was .

Record review of personnel file for Staff D revealed the last statement was .

Record review of personnel file for Staff E revealed no statement at all.

Class III

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on observations and staff interview, the facility failed to provide a safe living environment and failed to ensure that all existing architectural and structural systems were maintained in good working condition for 2 of 4 ; failed to provide residents with clean mattresses for 7 of 12 resident and working dressers for 4 of 32 residents.

The findings include:

1. On , 2014 at 11:14 am interview with the Administrator revealed the owner had decided he was not going to purchase the new mattresses and couches after the bed bug infestation heat treatments. She stated the mattresses and furniture is the same bed bug infested furniture the facility had prior to the heat treatments. She then stated the pest control company that provided the heat treatments for the facility in order to eradicate the bed bug infestation also recommended the mattresses, cushions, pillows and old furniture with rips or tears in them should be discarded in order to prevent re-infestation. She also stated the on the West hall is unusable at this time due to plumbing problems that have not yet been resolved.

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Class II

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Robinson's Residential Care
11921 Caruso Drive
Panama City, FL 32404

Dear Administrator:

This letter reports the findings of a complaint survey CCR# 2014002045, 2014001929, inspection survey conducted on , 2014, by a representative of the Agency for Health Care Administration (Agency). Attached is the provider's copy of the Statement of Deficiencies, which indicates there were deficiencies noted during the inspection. You are hereby responsible for complying with the Agency's Directed Plan of Correction (DPOC) within **five business days** of receipt of this hand delivered report.

The inspection resulted in findings of non-compliance in the following areas:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= G
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= G

Directed Corrective Actions:
1. The Assisted Living Facility is required to comply with the measures given to you by the pest control company "Environmental Security"to include, remove and all mattresses that have tears or holes in them. Discard any sofas, cushions, pillows, and any padded items that have tears or rips.
2. The Assisted Living Facility is required to repair or replace all broken dressers in resident .

Please be advised that nothing in this DPOC limits the Agency's authority and responsibility to impose administrative sanctions as provided by law.

Should you have any questions, please call me.

Sincerely,

for Jonah Heiberg, M.S.W.
Field Office Manager