AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Doing Business at Pendry Estate
36120 Huff Road
Eustis, Florida 32736

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2014 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kristi J. Mennella
Field Office Manager

KJM/amw

Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967835	**03/06/2014**
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Doing Business At Pendry Estate	**36120 Huff Road Eustis, FL 32736**	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0008 - 58a-5.0181(2) Fac - Admissions - Health Assessment S-S= D
St - A - 0054 - 58a-5.0185(5) Fac - Medication - Records S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0084 - 58a-5.0191(5) Fac - Training - Assis Self-Admin Meds & Med Mgmt S-S= D

Specific Tag Findings:

0000-Initial Comments
On unannounced **biennial licensure** survey was conducted at Doing Buisness at Pendry Estates Assisted Living Facility in Eustis, Florida. Discernible deficiencies were identified as a result of this survey. The facility was not in compliance at this time.

0008-Admissions - Health Assessment 58A-5.0181(2) FAC
Based on record reviews and interviews the facility failed to have completed 1823 health assessment for 1 of 2 residents reviewed (#8).

Findings:

1. On during a record review of resident #8 health assessment, it was observed that page 4 section B. was left blank. Paragraph B, asks, does this individual need help with taking his or her medication. The question was not answered by the physician.

2. On at approximately 5:45 PM the Administrator was asked why was page 4 section B left blank on resident's #8 1823 health assessment. She stated the doctor forgot to fill it out and she did not catch it, when it was given to the facility.

Class III

0054-Medication - Records 58A-5.0185(5) FAC
Based on record reviews and interviews the facility failed to maintain completed medication observation (MOR) records for 7 of 8 residents (Residents #1, 3, 4, 5, 6, 7, 8) in the facility.

Findings:

1. On during a record review of residents #1, #3, #4, #5, #6, #7 and #8 MORs, it was observed there were missing documentation for the time and date verifying wether or not the residents received their medication:

Resident #1 was missing the following documentation on the MOR;
Q-[ ] 325mg as needed for pain 1 tab 8am, 2pm and 8pm. No documentation for [ ] 1st 2pm, or 8pm.

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Resident #3 was missing the following documentation on the MOR;
40mg 1/2 tab in morning 8am. No documentation on 1st, 2014

Resident #4 was missing the following documentation on the MOR;
Stool softener 1 tab at bedtime 8pm. No documentation for 1st or 4th, 2014.
1 tab daily 8am. No documentation for , 2014.
Serlerame 100mg 11/2 tab daily 8am. No documentation on , 2014.
Omepazor 20mg 1 tab 30 min before eating 7:30am. No documentation on 1st and 2nd, 2014.
HCl 10mg 1 tab at bedtime 8pm. No documentation on 1st, 2014.
Liquid tears 1 drop both eyes 4x daily. No documentation on 1st for 12pm or 4pm, 2014.
Atravene nasal spray 2x daily. No documentation on at 8AM, 2014.
2tabs 9-hrs as needed. No documentation on 8AM, 2014.

Resident #5 was missing the following documentation on the MOR;
5mg 1 tab 2x daily 8am & 8pm. No documentation on 1st 2014.

Resident #6 was missing the following documentation on the MOR;
Abuterol inhal 2.5mg 3x daily as needed 8am, 2pm, 8pm. No documentation on 1st for the 2pm dosage and for all three dosages.
Escitatepram 5mg 1 tab daily 8am. No documentation for 2014.
Atendol 5.0mg 1tab daily 8am. No documentation for , 2014.
D3 5000 1 tab daily 8am. No documentation for , 2014.
Asprin 325mg 1 tab daily 8am. No documentation for 2014.
Lorazapan 0.5mg 2x daily 1 tab as needed 8am. No documentation for , 2014.
500mg 4hrly as needed 8am, 12pm, 4pm, 8pm. No documentation for , 2014.
1 tab 2x daily 8am and 8pm. No documentation for , 2014 at 8am.

Resident #7 was missing the following documentation on the MOR;
200mg 1 tab 4 to 6hrs 8am and 8pm. No documentation for , 2014 at 8pm.

Resident #8 was missing the following documentation on the MOR;
Plus 1 tab twice daily 8am & 8pm. No documentation for 1st, 2014 at 8pm.
10mg tab 1 tab at bedtime 8pm. No documentation on 1st 2014.

2. On at approximately 12:45 PM an interview was conducted with the administrator regarding all the missing documentation on the resident MORs. She stated she did not know why it was missing. She said staff should have completed the MOR after assisting with the medication or write in a code stating why they refused. She stated resident #6 was missing the documentation for 2014 because she had not had time to sign off on the MOR because AHCA was in the building. It was pointed out to her that resident #6 was missing the documentation for the 8am dosages and AHCA had not arrived until 10:30 AM, which was plenty of time for her to have signed off on the MOR.

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on record reviews and interviews the facility failed to have a current freedom from communicable

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statements for 2 of 2 direct care staff and documentation for 1 of 2 employees reviewed (staff A & B).

Findings:

1. On during a record review on direct care staff A & B it was observed that neither employee had a statement from a physician stating they do not have a communicable . It was also observed that staff A had her last test done on and did not have a current freedom from documentation in her record.

2. On at approximately 3:30 PM the Administrator was asked where was the the missing communicable statements for both employees, and why staff A did not have a current freedom from documentation. The Administrator stated she thought the no communicable statement and were the same thing. She said staff A went to the doctor and got her test done last year but she never turned in the results.

Class III

0084-Training - Assis Self-Admin Meds & Med Mgmt 58A-5.0191(5) FAC
Based on interviews and record reviews the facility failed to ensure 1of 2 staff members reviewed had received the proper training for assisting residents with self-administration of medication (staff A).

Findings:

1. On at approximately 1:45 PM an interview was conducted with staff A. During the interview staff A was asked if she assists residents with self-administration of medication, and she said yes. She was asked if she had received the 4 hours of training to assist residents with self-administration of medication and she stated yes. She said she took the 4 hour class through the computer online.

2. On during a record review of staff A's employee records it was observed she had received a 4 hour training certification for assistance with self administration of medication from on 14 2014 by instructor B Moore, RN HCRM (no license number).

3. On at approximately 3:55 PM the Administrator was asked about staff A's medication training. She said that staff A and the rest of her employees all took their assistance with self-administration of medication training online at www.infusionceus . She was asked if they participated in a practical demonstration showing the trainer they could properly assist residents with self-administration of medication. The Administrator stated her employees demonstrated to her that they could properly assist residents with their medication. She was asked if she was a licensed registered nurse or a pharmacist and she stated no, but she was trained by Vanguard.

Class III