

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 04/02/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11932515	(X3) DATE SURVEY COMPLETED 03/24/2014
NAME OF PROVIDER OR SUPPLIER Oakview Terrace	STREET ADDRESS, CITY, STATE, ZIP CODE 7220 Baillie Drive New Port Richey, FL 34653	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Specific Tag Findings:

0000-Initial Comments

Assisted Living Facility

Four unannounced complaint surveys, CCR# 2014001356, 2014001842, 2014002060, & 2014002115, were conducted on 3/24/14.

The Oakview Terrace, assisted living facility, had no deficiencies at the time of this visit.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

April 2, 2014

Administrator
Oakview Terrace
7220 Baillie Drive
New Port Richey, FL 34653

Re: CCR# 2014002115, 2014002060, 2014001842, 2014001356

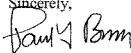
Dear Administrator:

This letter reports the findings of four complaint surveys completed on March 24, 2014, by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, indicating no deficiencies were identified during these surveys.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact **Paul Brown**, HFES, at (727) 552-2000.

Sincerely,

for Patricia Reid Cauffman
Field Office Manager

PRC/kpr

Enclosure: State (5000-3547) Form

