

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 04/21/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11911081	(X3) DATE SURVEY COMPLETED 04/15/2014
NAME OF PROVIDER OR SUPPLIER Twin Cities Pavilion	STREET ADDRESS, CITY, STATE, ZIP CODE 1053 John Sims Parkway Niceville, FL 32578	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0078-Staffing Standards - Staff-04/14/2014

0000-Initial Comments

A follow up survey to CCR#201400564 and 201400992 and a follow up to the Medicaid Program Integrity and Health Quality Assurance monitoring visit on 2/12/14 was conducted 4/14 -4/15/14 in conjunction with and Extended Congregate Care monitoring visit and new complaint investigation for CCR#2014002318 and 2014003389 at Twin Cities Pavilion Assisted Living Facility in Niceville, FL. No deficient practice was found at the time of this survey related to the follow up to the Medicaid Program Integrity and Health Quality Assurance monitoring visit. Deficient practice was found related to the 2 new complaints.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

April 22, 2014

Administrator
Twin Cities Pavilion
1053 John Sims Parkway
Niceville, FL 32578

Dear Administrator:

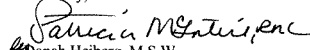
This letter reports the findings of a state licensure survey revisit conducted on April 15, 2014 by representatives of this office.

Attached is the provider's copy of the State Form (5000-3547), which indicates the previously cited deficiencies were found corrected on the day of the revisit. **You will not receive a copy of this report in the mail; you will only receive this faxed report.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions please call me at 850-412-4540.

Sincerely,


Donah Heiberg, M.S.W.
Field Office Manager

DH/pm
Enclosure

DT9D

