



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Windsor at Ocala
2650 SE 18th Avenue
Ocala, Florida 34471

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 12-13, 2014 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kristie J. Mennella
Field Office Manager

KJM/amw

Enclosure



AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 05/30/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11967675	(X3) DATE SURVEY COMPLETED 05/13/2014
NAME OF PROVIDER OR SUPPLIER Windsor At Ocala	STREET ADDRESS, CITY, STATE, ZIP CODE 2650 Se 18th Avenue Ocala, FL 34471	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0052 - 58a-5.0185(3) Fac - Medication - Assistance With Self-Admin

Specific Tag Findings:

0000-Initial Comments

An unannounced Biennial/LNS survey was conducted on [redacted] and [redacted] at Windsor at Ocala 2650 SE 18th Avenue, Ocala, FL. Deficient practice was identified during the survey. The facility was not in compliance.

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC
Based on interview and record review (Medication Observation Record) the facility failed to ensure one resident (#10) in the facility received his medication as ordered by the physician.

Findings:

A review of the Medication Administration Record (MOR) for resident #10 revealed the resident's medication was withheld on [redacted] and [redacted] On the back of the MOR on [redacted] was written [redacted] 0.1 mg pressure normal level [redacted] not given and signed by the medication technician.

A review of the physician's orders dated [redacted] was for [redacted] 0.1 mg tablet, Take 1 tab by mouth twice daily each morning and bedtime.

On [redacted] at 2:52 PM an interview with the Health Care Coordinator revealed holding the medication required judgment. The med tech cannot make that judgment and the [redacted] medication should have been given.

On [redacted] at 3:45 PM an interview with the medication technician revealed she withheld the medication because the [redacted] was normal.

Review of the Health and Wellness Policy effective date: [redacted] revealed:
1. Drugs shall be administered to each resident in accordance with a physician's written order.

Review of the materials provided by the facility on [redacted] training for assistance with self administered medication completed on [redacted] by the med tech revealed:

E. Medication Orders which require judgement or discretion:

1. As an unlicensed person, you are prohibited by law to assist with medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion.

As an unlicensed person, you are not trained to determine when the medication is to be used.

Class III