STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967748	05/13/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Windsor Of Venice	600 Center Rd Venice, FL 34292	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:
0025-Resident Care - Supervision-05/13/2014
0030-Resident Care - Rights & Facility Procedures-05/13/2014
0164-Records - Inspection Availability-05/13/2014

Revisit Repeat Tags:
0052-Medication - Assistance With Self-Admin-58a-5.0185(3) Fac

Revisit New Tags:
0054-Medication - Records-58a-5.0185(5) Fac
0078-Staffing Standards - Staff-58a-5.019(2) Fac

Specific Tag Findings:
An unannounced follow-up to the Biennial and Limited Nursing Services (LNS) survey was conducted on 5/13/14 at Windsor of Venice, an Assisted Living Facility (ALF) located in Venice, Florida.

The facility cleared citations A0025, A0030, and A0164.

The following is a description of non-compliance:

0025-Resident Care - Supervision 58A-5.0182(1) FAC

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC
Based on record review, observation, and interview the facility failed to appropriately assist with self-administration of medications for 5 resident (Resident #7, #23, #25, #26, and #27) of 5 sampled residents.

The findings included:

1. During an observation on [redacted] at 8:15 a.m. of Staff I and J during the morning medication pass, the surveyor observed: Staff I asking Residents #7, #26, and #23 if they want to know what their medicine is and Staff J asking Residents #25 and #27 if they want to know what their medication is.

2. During an observation on [redacted] at 8:17 a.m. for Resident #27 and for Resident #25 and at 8:46 a.m.; Staff J failed to wash and/or sanitize her hands prior to and after assisting with medications.

3. During an observation on [redacted] at 8:22 a.m. of Staff I assisting Resident #26 with morning medications including [redacted] 30 mg 1 tablet by mouth a day hold SBP [redacted] < (less than) 100 and [redacted] 2.5 mg 1 tablet by mouth daily hold SBP [redacted] < (less than) 100 . The surveyor observed Staff I give the resident both medications without taking the resident's [redacted]

During an interview on [redacted] at 8:25 a.m., the Surveyor asked Staff I if she knew what Resident #26's [redacted]

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pressure and pulse was and she responded, "yes, I did it before she came here." Staff I retrieved an electronic cuff from another , turned it on and stated "her is 121 over 75 and her pulse is 83. I know it's from her because I can bring it back up. It doesn't have her name in it. I just know it's hers."

During an observation on at 8:40 a.m. of Staff I assisting Resident #7 with morning medications including 6.25 mg 1 tablet by mouth twice a day hold SBP < (less than) 130 or P< (pulse less than) 58. Observed Staff I give the resident without taking the resident's or pulse.

During an interview at 8:58 a.m. with Staff I when asked if she knew what Resident #7's and was she responded, "no, I don't know her and pulse. I haven't done either, I have to bring her back." Staff I escorted Resident #7 back to the health care area and placed the cuff around the Resident #7's arm. The resident's was and her pulse was 83. Staff I failed to document the vital signs.

During an interview on at 12:30 p.m. with Staff I, the Surveyor asked about the morning med pass and she stated, "we ask the residents, because they have a choice, do they like to know what they are taking. That's how we usually do it. They didn't tell me to not to do that. They told me to just tell the residen's but sometimes the residents tell me they know and they don't want to be told every day, so that's why I am asking if they want to know again. If they don't wanna know then I don't tell them. I just pour it in the cup. Normally either me or the nurse take the vital signs. Staff K is an afternoon med. tech. so sometimes she does vital signs. When I take the vital signs I write them down on a paper. We used to have 2 med. techs., one upstairs and one downstairs. Now only me downstairs. I feel like it's too much for one person. Not taking the was my mistake. Sometimes Staff J tells me to take the or if there is a special order in the MOR, then I just do it."

During a review on at 12:00 p.m. of Resident #26's MOR (Medication Observation Record) showed 30 mg 1 tablet by mouth a day hold SBP < (less than) 100 and 2.5 mg 1 tablet by mouth daily hold SBP < (less than) 100. There was no documentation of resident's on the MOR.

During a review on at 12:00 p.m. of Resident #7's MOR showed for 6.25 mg take one tablet by mouth 2 times a day hold for SBP < (less than) 130 or HR rate < 58. There was no documentation of resident's or rate on MOR.

4. During an observation on at 8:46 a.m. of Staff J assisting Resident #25 with morning medications including 3.125 mg 1 tablet by mouth twice a day hold SBP < (less than) 100 or P< (pulse less than) 55. The surveyor observed Staff I give the resident without taking the resident's or pulse.

During an interview on at 8:46 a.m. with Staff J when asked what is the and pulse for Resident #25 she responded, "I took it earlier, it was P 87." At 12:45 p.m. when Staff J was asked about the morning med pass she explained that when she asks the resident if they would like to know what their medicine is, and they say yes, she will go into more detail, explaining what it is for. If they answer no, she will only

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tell them the name of the medication." At 1:15 p.m., Staff J was asked to show documentation of and pulse for Resident #7, #25, and #26. She responded, "I can't show that to you. Looking at the MOR there is no place to document it, well, technically we could put it in any empty space. The doctor won't be able to look back and see if the medication is effective."

A review on at 12:00 p.m. of Resident #25's MOR showed 3.125 take 1 tab by mouth 2 times a day hold SBP < (press less than) 100 or P < (pulse less than) 55. There was no documentation on the MOR of or pulse.

5. Review of Staff I employee file showed she had "successfully completed the yearly MED Tech Review Class" dated

During an interview on at 4:15 p.m. with the Health Care Coordinator and the Resident Director preset, the HCC stated, "all the med techs got the refresher course. The issue of assisting the residents with the medications was addressed in that they are supposed to tell them and not ask if they want to know. What Staff I and Staff J did this morning is not what they should be doing. There is no problem with Staff I assisting with the residents that have the medications with parameters as long as she checks it before administering it. After Staff I checks the vitals signs there should be a spot on MOR to mark it down, isn't there. There should be a spot so it's documented. The doctor is not going to know how effective the medication has been. I thought with the automatic cuffs that changed, the med techs could take the vital signs. I have been trying to work with them, the staff, about addressing different issues; basic nursing skills."

Class III

0054-Medication - Records 58A-5.0185(5) FAC
Based on record review, observation and interview, the facility failed to maintain and accurate Medication Administration Record for 3 (Residents #7, #25, and #26) out of 5 sampled residents.

The findings included

During an observation on of Staff I assisting with the morning medication pass, observed Staff I assist with Resident #7 and #26. Observed Staff J assist with the morning medication pass assist Resident #25 with medication. Residents #7, #25, and
#26 all required having their and / or pulse taken prior to their medication administration.

A review of the Medication Observation Record (MOR) failed to show any documentation of and / or pulse for Residents #7, #25, or #26 prior to medication administration on or since

During an interview on at 1:15 p.m., Staff J she was asked to show documentation of and pulse for Residents #7, #25, and #26. She responded, "I can't show that to you. Looking at the MOR there is no place to document it, well; technically we could put it in any empty space. The doctor won't be able to look back and see if the medication is effective."

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Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on observation, record review and interview, the facility failed to appropriately assign staff with their level of certification.

The findings included:

An observation on of Staff I placing a around the upper arm of Resident #7 and taking her and pulse with an electronic cuff.

During an interview on at 8:22 a.m., with Staff I when asked about Resident #26 she responded, "I took it earlier, it was 121 over 75 and her pulse was 83."

During an interview on at 12:30 p.m., Staff I stated she was not a Certified Nursing Assistant (CNA). Taking vital signs is part of her normal duties, and she is a Resident Assistant

Class III

0164-Records - Inspection Availability 58A-5.024(4) FAC

AHCA
FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Windsor Of Venice
600 Center Rd
Venice, FL 34292

Dear Administrator:

This letter reports the findings of a Biennial and Limited Nursing Service (LNS) Revisit Survey conducted on May 13, 2014 by a representative of this office.

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies corrected during the visit, uncorrected deficiencies and/or new deficiencies that were identified on the day of the visit.

You will not receive a copy of this report in the mail; you will only receive this faxed report. **All deficiencies shall be corrected no later than , 2014.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (239) 335-1315.

Sincerely,

Harold D. Williams
Field Office Manager

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Enclosure: State Form

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