RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Palms Assisted Living
7364 Lagoon Road
Spring Hill, FL 34606

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2014 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

for

Kristie J. Mennella
Field Office Manager

KJM/amw

Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967766	07/01/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Palms Assisted Living	**7364 Lagoon Road Spring Hill, FL 34606**	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0008 - 58a-5.0181(2) Fac - Admissions - Health Assessment S-S= D
St - A - 0053 - 58a-5.0185(4) Fac - Medication - Administration S-S= D
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0090 - 58a-5.0191(11) Fac - Training - S-S= D
St - A - 0091 - 58a-5.0191(12) Fac - Training - Documentation & Monitoring S-S= D
St - A - 0093 - 58a-5.020(2) Fac - Food Service - Dietary Standards S-S= D

Specific Tag Findings:

0000-Initial Comments

On an unannounced biennial licensure survey was conducted at the Palms Assisted Living Facility in Spring Hill, Florida. Deficient practices were identified as a result of this survey. The facility was not in compliance at this time.

0008-Admissions - Health Assessment 58A-5.0181(2) FAC
Based on record reviews and interviews the facility failed to have completed accurate 1823 health assessments for 2 of six residents (#2, 3).

Findings:

On a record review was conducted on resident #2 and #3 1823 health assesment. It was observed that resident #2 did not have the required comments sections filled out on pages 2 and 3. Page 4 section B was incomplete and the box was checked stating the resident needs medication administration. Resident #3 was missing the required comments on page 2 and 3.

On at approximately 5:10 PM an interview was conducted with the Administrator regarding the incomplete and inaccurate 1823 health assesment for resident #2 and #3. She stated that resident number #2 gets assisstance with her medication not administration. She does not have anyone working in the facility that can administer medication. When asked why the required comments were not in the comments section she stated she overlooked that part of the form.

Class III

0053-Medication - Administration 58A-5.0185(4) FAC
Based on observations and interviews the facility failed to ensure 1 of 2 residents observed medications to 1 of 2 residents observed during a medication pass received assistance with self-administration of medication by spoon feeding the resident and not reading the medication label in the presence of the resident (resident #3).

Findings:

On at approximately 12:00 PM it was observed that Staff A crushed the resident #3's medication, mixed it into apple sauce, told the resident it was time for her medication (but did not read the label), then feed the medication to the resident without the resident's assistance. Staff administered resident #3 medication to her

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instead of assisting with the self-administration of medication.

On at approximately 6:10 PM staff A was asked why she administered resident #3's medication. Staff A stated she did not realize that feeding the medication to the resident was administration. She was asked why did she not read the label of the medication in the presence of the resident. She stated she thought you could just tell the resident what they were taking and that was ok.

Class III

0081-Training - Staff In-Service 58A-5.0191(2) FAC
Based on record reviews and interviews the facility failed to provide the mandatory in service training within thirty days for 1 of 3 staff members (staff C).

Findings:

On during a record review of direct care staff C. It was observed that she was hired and was put on the facility work schedule starting and worked 1 or more days per week for 7 hours or more per shift. It was observed as of she had not received any of her mandatory in-service training within the 30-day time frame from being hired.

On at approximately 4:12 PM an interview was conducted with the Administrator in reference to staff C not receiving her in-service training within the 30-day time frame of being hired. The Administrator stated that staff C was only working a few hours a week and she was not sure if she was going to keep her employed or not. That's why she had not had her complete all her training as of yet.

Class III

0090-Training - 58A-5.0191(11) FAC
Based on record reviews and interviews the facility failed to provide TRAINING for 3 of 3 direct care staff (staff A,B, C).

Findings:

On a record review was conducted on direct care staff A (hired B (hired and C (hired training records. It was observed that none of the three staff had their training as required.

On at approximately 3:23 PM the Administrator was asked why staff A, B, and C did not have their training. She stated she has been unable to get all her staff together at the same time to provide the training as required.

Class III

0091-Training - Documentation & Monitoring 58A-5.0191(12) FAC
Based on record review and interviews the facility failed to have the required information on training certificates for

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2 of 3 staff members. (A, B).

Findings:

On a record review was conducted on three facility direct care staff members. It was observed that staff A and B were missing the number of hours on all their training certificates.

On at approximately 3:23 PM the Administrator was asked why staff A and B training certificates were missing the number of hours for the training. She stated that was how the computer program printed the certificate.

Class

0093-Food Service - Dietary Standards 58A-5.020(2) FAC
Based on record reviews and interviews the facility failed to have their menus annually reviewed by a registered dietician for 6 of 6 residents.

Findings:

On a record review was conducted on the facility dining menus. It was observed that the current menu was signed and dated /12 by a licensed dietician.

On an interview was conducted with the Administrator regarding an up to date dining menu. She stated the most current approved menu was the one dated She said she thought the menus had to be reviewed every two years by a a licensed dietician and not annually.

Class III