STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953528	
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Wyndham House	417 Westwood Road West Palm Beach, FL 33401	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0007 - 58a-5.0181(1) Fac - Admissions - Criteria S-S= D
St - A - 0052 - 58a-5.0185(3) Fac - Medication - Assistance with Self-Admin S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0084 - 58a-5.0191(5) Fac - Training - Assis Self-Admin Meds & Med Mgmt S-S= D
St - A - 0093 - 58a-5.020(2) Fac - Food Service - Dietary Standards S-S= D

Specific Tag Findings:

0000-Initial Comments
An unannounced Relicensure survey was conducted on [redacted] at Wyndham House. The facility had deficiencies found at the time of the visit.

0007-Admissions - Criteria 58A-5.0181(1) FAC
Based on record review and interview, the facility failed to ensure that 1 out of 2 (Resident #2) residents reviewed, met appropriateness for placement.

The findings include:

A review of Resident #2's record revealed that he was admitted to the facility on [redacted]. The resident's AHCA form 1823 dated [redacted] page 2 C. (5) indicates that he requires 24 hour nursing or [redacted] care, with a comment noted "monitoring behavior and mental health symptoms". Further review of page 2 D reveals that this individual needs cannot be met in an assisted living facility, which is not a medical, nursing or [redacted] facility. Page 4 B reveals that this resident needs medication administration.

In an interview conducted with Resident #2 on [redacted] at 10:00 AM, he stated that facility staff assists him with his medications.

In an interview conducted with the Administrator on [redacted] at 3:15 PM, he confirmed the findings. He stated that he only reviewed page 1 of Resident #2's AHCA form 1823 , he did not review any of the other pages and confirmed that unlicensed staff assist Resident #2 with self-administration of medications and that the facility does not have licensed nurses on staff.

Class III

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC
Based on observation, and interview the facility failed to provide assistance with self-administration of medication per the guidelines as noted in 429.256, F.S. As evidence of the facility failure to ensure staff brings the previously dispensed and properly labeled container to the resident and read the medication label in the presence of the resident, for 3 out of 3 (Residents #5, #6, and #7) residents observed during medication pass.

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The findings Include:

a) On at 12:10 PM, an observation was made of Employee A assisting Resident # 7 with her medications. The employee removed the medication bubble card from the medication cart and popped the medications into a cup, and went to where the resident was sitting in the dining the resident the cup and told her the name of the medications, watched the resident take the medication and went back to the medication observation record (MOR) and documented it. Employee A failed to take the medication in its previously dispensed, properly labeled container and bring it to the resident and in the presence of the resident read the label out loud, open the container and place the dosage in a cup.

b) On at 12:15 PM, an observation was made of Employee A assisting Resident # 6 with his medications. The employee removed the medication bubble card from the medication cart and popped the medication into a cup, and went to where the resident was sitting in the dining the resident the cup and told him the name of the medication, watched the resident take the medication and went back to the medication observation record (MOR) and documented it. Employee A failed to take the medication in its previously dispensed, properly labeled container and bring it to the resident and in the presence of the resident read the label out loud, open the container and place the dosage in a cup.

c) On at 12:20 PM, an observation was made of Employee A assisting Resident # 5 with his medications. The employee removed the medication bubble card from the medication cart and popped the medication into a cup, and went to where the resident was sitting in the dining the resident the cup with the medication, watched the resident take the medication and went back to the medication observation record (MOR) and documented it. Employee A failed to take the medication in its previously dispensed, properly labeled container and bring it to the resident and in the presence of the resident read the label out loud, open the container and place the dosage in a cup.

In an interview conducted on at 11:10 AM with Resident #5, he confirmed that the staff assisting with self -administration of medications do not read the label or tell him what the medications are, and that he would like to know what medications he is taking.

In an interview conducted on at 10:30 AM with Resident #3, he confirmed that the staff assisting with self -administration of medications does not read the label or tell him what the medications are.

In an interview conducted on at 10:00 AM with Resident #2, he confirmed that the staff assisting with self -administration of medications do not read the label or tell him what the medications are, and that he would like to know what medications are.

In an interview conducted on at 3:15 PM with the Administrator, he confirmed the findings.

Class III

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0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on record review and interview, the facility failed to ensure 2 out of 4 (Staff B and Staff C) current staff members have evidence of an annual negative exam.

The findings include:

1) Review of Staff B's personnel record, whose date of hire was lacked documentation of a current exam.

2) Review of Staff C's personnel record, whose date of hire was lacked documentation of a current exam

In an interview conducted with the Administrator on at approximately 3:15 PM, he stated Staff B and Staff C are current staff members at the facility and provide direct care to residents; he reviewed the file and confirmed the findings.

Class III

0084-Training - Assis Self-Admin Meds & Med Mgmt 58A-5.0191(5) FAC
Based on record review and interview, the facility failed to ensure that 1 out of 4 (Staff C) current unlicensed staff members who will be providing assistance with self-administered medications, had obtained the required 2 hours of continuing education annually.

The findings include:

Review of staff C's personnel record, whose date of hire was revealed an initial 4 hour Assistance with Self-Administered Medication Training dated The record lacked the required annual 2 hours of continuing education on providing assistance with self-administered medications.

In an interview conducted with the Administrator on at approximately 3:15 PM, he confirmed that Staff C provides assistance with self-administration of medications when she works on Saturdays on the 3PM-11PM shift. He reviewed the file and confirmed that he could not provide proof of the required annual 2 hours of continuing education on providing assistance with self-administered medications.

In an interview conducted with Staff C on at 2:35 PM, she confirmed that she does assist with self-administration of medications.

Review of the facility's staffing schedule for the weeks of revealed that Staff C is the only direct care staff member on the schedule for the 3 PM- 11PM shift on Saturday and

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Saturday

Class III

0093-Food Service - Dietary Standards 58A-5.020(2) FAC
Based on observation, record review and interview, the facility failed to ensure that the menu was followed at all times.

The findings include:

A review conducted on at 11:45 AM of the facility's posted lunch menu for revealed the menu to be beans, roast pork, white rice, peas, mixed salad with dressing, and fresh fruit. In an observation conducted on at 12:00 PM of the facilities lunch meal served to the residents, it consisted of beans, roast pork, white rice, peas and fruit. There was no mixed salad with dressing or substitution served.

In an interview conducted on at 1:30 PM with the Food Service Designee and Administrator, they confirmed that they had not served the mixed salad and dressing as posted on the menu and that a comparable substitute was not served either.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Wyndham House
417 Westwood Road
West Palm Beach, FL 33401

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2014 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within ***thirty days*** of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the representative. Should you have any questions please call this office at (561) 381-5840.

Sincerely,

Arlene Mayo-Davis
Field Office Manager

AMD/dso
Enclosure: State form 5000-3547
XG90

Delray Beach Field Office
5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484
Phone:(561) 381-5840; Fax:(561) 496-5924
AHCA.MyFlorida.com