

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11965890	(X3) DATE SURVEY COMPLETED 08/21/2014
NAME OF PROVIDER OR SUPPLIER Tropical Heaven, Inc	STREET ADDRESS, CITY, STATE, ZIP CODE 14201 Sw 48 Lane Miami, FL 33175	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0162 - 58a-5.024(3) Fac - Records - Resident S-S= D

St - A - L243 - 58a-5.0191(8) Fac - Lmh - Training S-S= D

Specific Tag Findings:

0000-Initial Comments

A Standard Biennial survey was conducted on
at the time of the survey.

, 20014. Tropical Heaven had the following deficiencies

0162-Records - Resident 58A-5.024(3) FAC

Based on record review and interview the facility failed to have documentation of the appointment of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney for 2 of 2 (#1, #2) facility residents.

Findings as followed:

Record review documented the facility failed to have documentation of the appointment of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney for facility residents #1 and #2. Record review found that the admission packages for residents #1 and #2 were signed by family members. Which included the facility's executed contracts for residents #1 and #2.

On at 11:00 a.m. the facility administrator (staff #1) stated family members signed the admission packages, including the contract between the facility and residents #1 and #2 and added the facility failed to request the documentation of power of attorney, health care surrogate, health care guardian, proxy for mentioned residents.

Class III

L243-LMH - Training 58A-5.0191(8) FAC

Based on record review and interview the facility failed to have 1 of 4 (#1) facility staff trained in 3 hours of Limited Mental Health continuing education every two years.

Findings as followed:

Record review documented the facility has an standard license with Limited Mental Health component. Record review documented the facility failed to have staff #1 (administrator) trained in 3 hours of Limited Mental Health continuing education. The last training was dated

On at 11:00 a.m. the facility's administrator stated the Limited Mental Health training continuing
edu ing for her was misplaced.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Tropical Heaven, Inc
14201 SW 48 Lane
Miami, FL 33175

Dear Administrator:

This letter reports the findings of a Standard Biennial survey that was conducted on [redacted], 2014 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after [redacted] to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Verlande Exil, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

AMD:ve
Enclosure

XG90

Miami Field Office
8333 N.W. 53rd Street, Suite 300
Miami, FL 33166
Phone: (305) 593-3100; Fax: (305) 593-3121
AHCA.MyFlorida.com



Facebook.com/AHCAFlorida
Youtube.com/AHCAFlorida
Twitter.com/AHCA_FL
SlideShare.net/AHCAFlorida