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|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES                                                                              | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUMBER:<br><br><b>AL11963719</b>                                   | (X3) DATE SURVEY COMPLETED<br><br><b>08/19/2014</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>Wyndham Lakes</b>                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>10660 Old St. Augustine Road<br/>Jacksonville, FL 32257</b> |                                                     |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                                             |                                                     |

**List of Tags Cited:**

St - A - 0000 - - Initial Comments

**Specific Tag Findings:**

0000-Initial Comments

An unannounced licensure complaint survey, CCR #2014005512, was conducted on August 19, 2014. Wyndham Lakes had no deficiencies found at the time of the visit.



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

August 29, 2014

Administrator  
Wyndham Lakes  
10660 Old St. Augustine Road  
Jacksonville, FL 32257

RE: CCR #2014005512

Dear Administrator:

This letter reports the findings of a complaint survey completed on August 19, 2014 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (904) 798-4201.

Sincerely,

Jana Meyering, QDP  
Health Facility Evaluator Supervisor  
Division of Health Quality Assurance

JPL/JM/sm  
Enclosure

