



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

2014

Administrator
Kiva of Mount Dora
505 East 9th Avenue
Mount Dora, FL 32757

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2014 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11922275	(X3) DATE SURVEY COMPLETED 08/08/2014
NAME OF PROVIDER OR SUPPLIER Kiva Of Mount Dora	STREET ADDRESS, CITY, STATE, ZIP CODE 505 E. 9th Avenue Mount Dora, FL 32757	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D
 St - A - 0055 - 58a-5.0185(6) Fac - Medication - Storage And Disposal S-S= D
 St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
 St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
 St - A - 0090 - 58a-5.0191(11) Fac - Training - S-S= D
 St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= D

Specific Tag Findings:

0000-Initial Comments

An unannounced Limited Nursing Services monitoring survey was conducted at Kiva at Mount Dora in Mount Dora, Florida on 08/08/2014. Licensure deficiencies were identified as a result of the survey. The facility was not in compliance with 58A-5, FAC and Chapter 429, Part I, FS.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on interview, observation, and record review the facility failed to ensure the residents' right of a safe living environment by not securing harmful chemicals.

Findings:

An observation conducted on 08/08/2014 at 9:13 AM revealed a storage building located between the residents' homes, had a door that was unlocked, and open.

An observation conducted on 08/08/2014 at 10:22 AM revealed the storage building door continued to be unlocked, and open.

An observation conducted on 08/08/2014 at 10:40 AM revealed storage building door continued to be unlock, and open. An observation conducted after walking into the storage building through the open door revealed 2 full 1 gallon bottles of bleach, a 1/2 full container of Oxi-clean, and 2 full boxes of laundry detergent stored on top of the freezer. On a shelf to the left of the freezer there was observed 1 container that was 1/4 full of ammonia, 2 spray containers - 1 full and the other 1/4 full of Clorox clean up, 1 full spray can of ant & spider killer, 1 full can of roach spray, and 3 full cans of heavy duty oven cleaner. There were additional containers observed with liquid, that were unlabeled.

An observation conducted in the storage building toward the back revealed there was a second door, the building with the key in the lock of the door knob, and the door was open. This storage building contained multiple 1 gallon paint cans and multiple semi-gloss protective enamel spray cans.

An interview conducted on 08/08/2014 at 10:45 AM with Staff A, Med Tech revealed verification of the cleaning products observed by this writer in the front part of the storage building. The Med Tech further verified the door was unlocked, and was observed open. The Med Tech also verified the back storage building was found opened, and that the storage building contained multiple 1 gallon paint cans, and multiple semi-gloss protective enamel spray

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cans.

An interview conducted on [redacted] at 10:47 AM with the Cook revealed verification of the cleaning products being stored in the front part of the storage building, and further verified the door is left unlocked during the day, and is locked at night. The Cook further verified the back storage [redacted] was opened. The Cook also verified the back storage [redacted] multiple 1 gallon paint cans, and multiple semi-gloss protective enamel spray cans.

An interview conducted on [redacted] at 11:21 AM with the Administrator revealed the back area of the storage building is for maintenance and it is kept locked. It is unlocked if the maintenance man is in that area of the storage building. When he is not here, it should be locked. The Administrator verified the maintenance man was not in the facility at this time. With that [redacted] unlocked the residents would be able to gain access to that [redacted] they choose to.

The front part of the storage building is not locked during the day, it is usually locked at night, and is unlocked during the day when dietary is here. This area is used for the storage of wheelchairs, beds, walkers, things like that. The cleaning supplies, and the detergents should not have been stored in the front part of the storage building. They should have been put in the back part, and locked up. When they brought the groceries in, instead of putting it in the back where it belongs they put it in the front area. "I don't know why they did that, it is not the storage area for it". That front area is supposed to be for the storage of briefs, and those sorts of things. When they cleaned the chemicals from out of the kitchen they put them instead of in the back part too.

Record review of the Cleaning Supplies & Equipment form revealed "Lock Cleaning Closet. Closet with chemicals must remain locked at all times for resident safety. Any chemical must be treated like a "loaded gun" and if not in use it must be kept locked up. A simple mistake can cause fatal injury".

Class III

0055-Medication - Storage and Disposal 58A-5.0185(6) FAC

Based on interview, record review, and observation the facility failed to ensure that medications were securely locked for 1 of 1 patients observed.

Findings:

An observation conducted on [redacted] at 10:51 AM revealed in building 2 there was a medication cart between [redacted] 1 and 2, and in front of the common [redacted]. A resident was observed coming out of the common [redacted], and walking into [redacted]. On the top shelf to the right a [redacted] pill pack was observed. This writer was able to take the [redacted] pack off of the shelf without difficulty. The [redacted] pack was labeled [redacted] 325 mg tablets with a total count of 40 tablets.

An interview conducted on [redacted] at 10:52 AM with Staff A, Med Tech revealed verification of the [redacted] pack lying on the top shelf of the medication cart, and easily assessable to the residents. The Med Tech further verified the total count of the [redacted] to be 40 tablets. The Med Tech stated the

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policy and procedure for medications is that all medications are to be locked up in a way in which the residents don't have access to the medications. "That should not have been left up there like that."

An interview conducted on _____ at 11:12 AM with the Administrator revealed the _____ should have been placed inside of the resident's medication drawer and locked up. It should not have been left sitting on the shelf.

Record review of the facility's "Handling Medications" form revealed staff should, "Return all unused medication to drawer and lock cart".

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC

Based on interview and record review the facility failed to provide evidence of an annual negative _____ examination for 1 of 2 sampled staff (Staff A)

Findings:

Record review of Staff A's personnel record revealed Staff A was last tested for freedom from _____ on _____

An interview conducted on _____ at 1:48 PM with the Administrator revealed the Administrator verified that Staff A was last tested for freedom from _____ on _____. The Administrator further verified she was unable to provide documentation of Staff B is free from signs and symptoms of _____ this year.

Class III

0081-Training - Staff In-Service 58A-5.019(1) FAC

Based on interview, and record review the facility failed to provide documentation of compliance with staff training in Resident's Rights, and Recognizing and reporting resident _____ neglect, and _____ for 1 of 2 sampled staff (Staff A). The facility further failed to provide documentation of compliance with staff training in emergency preparedness and evacuation for 1 of 2 sampled staff (Staff B).

Findings:

1. Record review of Staff A's personnel record revealed Staff A was hired by the facility on _____

Record review of Staff A's training file revealed the file did not contain documentation of Staff A receiving training in Resident's Rights, and Recognizing/Reporting _____ Neglect, and _____

An interview conducted on _____ at 1:49 PM with the Administrator revealed the Administrator verified Staff A's file did not contain documentation of Staff A having received training in resident's rights, and recognizing/reporting _____ neglect, and _____. The Administrator further verified she was not able to provide documentation of Staff A having received the training.

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2. Record review of Staff B's personnel record revealed Staff B was hired by the facility on

Record review of Staff B's training file reveled the file did not contain documentation of Staff B receiving training in emergency preparedness and evacuation training.

An interview conducted on at 1:52 PM with the Administrator revealed the Administrator verified Staff B's file did not contain documentation of Staff B having received training in emergency preparedness and evacuation training. The Administrator further verified she was unable to provide documentation of Staff B having completed the training.

Class III

0090-Training - 58A-5.0191(11) FAC

Based on interview, and record review the facility failed to provide documentation of compliance with staff training in for 1 of 2 sampled staff (Staff A).

Findings:

Record review of Staff A's personnel record revealed Staff A was hired by the facility on

Record review of Staff A's training file revealed the file did not contain documentation of Staff A receiving training in

An interview conducted on at 1:49 PM with the Administrator revealed the Administrator verified Staff A's file did not contain documentation of Staff A having received training in The Administrator further verified she was not able to provide documentation of Staff A having received the training.

Class III

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on interview, observation, and record review the facility failed to maintain an enviroment free of hazard by not securing harmful chemicals for 22 of 22 residents in the facility.

Findings:

An observation conducted on at 9:13 AM revealed a storage building located between the residents' homes, had a door that was unlocked, and open.

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An observation conducted on at 10:40 AM revealed storage building door continued to be unlock, and open. An observation conducted after walking into the storage building through the open door reveled 2 full 1 gallon bottles of bleach, a 1/2 full container of Oxi-clean, and 2 full boxes of laundry detergent stored on top of the freezer. On a shelf to the left of the freezer there was observed 1 container that was 1/4 full of ammonia, 2

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Class III