



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Springhill Assisted Living Facility
8239 Cessna Drive
Spring Hill, FL 34606

Dear Administrator:

This letter reports the findings of a complaint inspection survey conducted on 7 - 13, 2014, by representatives of the Agency for Health Care Administration (Agency). Enclosed is the provider's copy of the Statement of Deficiencies, which indicates there were deficiencies noted during the inspection. You are hereby responsible for complying with the Agency's Directed Plan of Correction (DPOC) within **ten business days** of receipt of this hand delivered report.

The inspection resulted in findings of non-compliance in the following areas:
[delete 0000-Initial Comments and extra blank spaces from the tags cited list]

St - A - 0000 - - Initial Comments

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures
S-S= D

St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= G

You are directed to do the following:

1. Contract with a licensed pest control company for an evaluation of the facility's bed bug infestation as recommended by the Department of Health.
2. Follow all recommendations of the pest control company to use approved methods to treat and remediate the infestation.
3. All residents must be relocated from infested areas prior to treatment.
4. If the residents leave the facility during the treatment, all residents' belongings/clothes that are taken with them while the facility is being treated must be sealed in plastic bags, laundered at high heat and checked to make sure they are free of bed bug infestation to prevent additional spread of bed bugs.
5. Within 10 days of the date of this plan of correction, develop and implement a policy and procedure to prevent future infestation of bed bugs that includes, at a minimum the following:



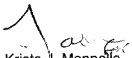
Springhill Assisted Living Facility
2014

- a. During intake interviews, ask questions regarding unexplained bite marks and ask about infestation at prior residences including ALFs.
- b. Prevent access to resident areas prior to the intake interview and inspection of clothing and belongings.
- c. Thoroughly inspect the residents' belongings for signs of infestation during the intake or upon resident return from any temporary absences from the facility.
- d. Launder residents's clothing and belongings usings high heat for drying if there are concerns about infestation.
- e. Discuss bed bug prevention with any health care providers coming into the facility and consider inspecting any medical equipment brought in.
- f. If the facility is concerned about an infestation, immediately prevent access to the affected , seal clothing and bedding in plastic until laundered and dried on high heat and inspect common areas frequented by the resident.
- g. All facility staff must be trained on the policy/procedures and documentation of the training must be available upon request.
- h. Obtain and submit an updated health department inspection to AHCA indicating your facility is free of bed bugs.

Please be advised that nothing in this DPOC limits the Agency's authority and responsibility to impose administrative sanctions as provided by law.

Should you have any questions, please contact Jasmine Hayes, Health Facility Evaluator Supervisor at (386) 462-6201.

Sincerely,


Kriste J. Mennella
Field Office Manager

Received by:

Date:



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11968462	(X3) DATE SURVEY COMPLETED 08/13/2014
NAME OF PROVIDER OR SUPPLIER Springhill Assisted Living Facility	STREET ADDRESS, CITY, STATE, ZIP CODE 8239 Cessna Dr, Spring Hill Fl Spring Hill, FL 34606	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28 Fs - Resident Care - Rights & Facility Procedures S-S= D
St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= G

Specific Tag Findings:

0000-Initial Comments

On . 2014 an unannounced complaint investigation (CCR# 2014004458) was conducted at the Springhill Assisted Living Facility located at 8239 Cessna Dr. Springhill, FL 34606. Deficient practice was identified during the investigation.

0030-Resident Care - Rights & Facility Procedures 58A-5.0182(6) FAC; 429.28 FS

Based on observation and interview and record review, the facility failed to ensure the use of physical were reviewed by the resident's physician for 1 of 7 residents sampled (resident #1).

Findings:

at approximately 10:05 a.m. during a tour of the facility, resident #6 was observed sleeping in a hospital bed with two half rails.

at approximately 4:10 p.m. the surveyor attempted to interview resident #6. She was unable to respond appropriately as to why she has a hospital bed with half rails.

at approximately 3:15 p.m and interview was conducted with the assistant Administrator. She stated she has no idea why the resident has the hospital bed with half-rails. She believed that the resident brought the bed with her to the facility.

approximately 3:30 p.m. an interview was a with resident #6's physician's office assistant. the assistant stated that their records does not include orders for a medical bed with half rails.

review of the resident file revealed no medical prescription/referral for the hospital bed with half-bed rails for resident #6.

Class III

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on observation, interview and record review, the assisted living facility failed to maintain a decent environment free from bedbug infestation.

Findings Include:

On . at approximately 11:00 a.m. The assistant administrator was interviewed. She stated that some of the residents have complained about bedbugs. She stated that they are working with Massey Pest Control in order

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to control the bedbugs. In addition, she stated that the administrator has purchased new mattress covering for all of the beds. She stated that furniture has been discarded and that the various residential areas have been treated for the bedbugs.

On at 11:02 a.m., an interview was conducted with the facility administrator. The administrator stated that he "knows what he is doing." He said that he has thrown out the infested couches and that he has sprayed and spread powdered borax on the floors of the infested buildings. He stated that he has moved resident #5 with the (bedbug) problems to another building.

On at approximately 3:45 p.m. observations revealed and alive bed bugs under the mattress of resident #5's bed. In addition, residents #1 and #4 were observed to have red bumps on their legs from which the residents believe were from bedbug bites.

On at 10:00 a.m. An interview with the Massey Pest Control Company Service Manager. He stated that his company has a contract to service the facility for basic pest infestation only and they do not have a contract to treat for bedbugs. He verified that his technician treated the facility in and noted that bedbugs were found. He stated that contact was made with the facility and was told that he needed to speak with the administrator. He stated that as of today he has had no response from the administrator reference the bedbugs. In addition, he was told that management said that they would move the residents with the problem to another building. He said that the maintenance person was given something like borax to spread around the facility. The Service Manager said he was concerned that the moving of the residents from building to building may continue to spread the bedbugs without appropriate care. He stated that he would suggest that the facility consent to heat remediation treatment.

On at 04:34 p.m. An interview with ARNP who stated that she has heard on and off complaints about bedbugs. She stated resident # 1 was sitting on the couch in the common area and one bug was found on him. She stated that resident #1 took the bug and put it in an envelope and gave it to the administrator.

A review of a written statement from the local health department's Health Manager revealed on the Health Manager made a site visit at the facility. The Health Manager stated he observed bedbugs on the mattress and bed sheets in living unit #5. The inspector stated, "The manager [of the facility] stated that the maintenance staff had applied this substance. When I asked about a professional pest control service, the manager indicated it was Massey Pest Services, Inc. I obtained receipts for service for pest control services from and The treatment and pesticides used were all for cockroaches.

The treatment included the placement of rodent traps. The treatment included a note about observing bedbugs, but no treatment."

Class II