

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11910406	(X3) DATE SURVEY COMPLETED 09/23/2014
NAME OF PROVIDER OR SUPPLIER Crestview Manor	STREET ADDRESS, CITY, STATE, ZIP CODE 603 North Pearl Street Crestview, FL 32536	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Specific Tag Findings:

0000-Initial Comments

An unannounced visit was done on 09/23/2014 at the Crestview Manor for CCR#2014009011. This was done in conjunction with an Extended Congregate Care monitoring visit. The Crestview Manor had no deficiencies found at the time of the visit as related to the complaint.



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

September 30, 2014

Administrator
Crestview Manor
603 North Pearl Street
Crestview, FL 32536

RE: ECC Monitoring & Complaint # 2014009011

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on September 23, 2014 by representative(s) of this office. Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after **10/30/2014** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call me at 850-412-4540.

Sincerely,

Donah Heiberg
Field Office Manager

DH/dh
Enclosure

XG90

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