| STATEMENT OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: | (X3) DATE SURVEY COMPLETED |
|---|---|---|
| | AL11910846 | 09/30/2014 |
| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| Dogwood Inn | 108 Wagner Road Bonifay, FL 32425 | |
| SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) | | |

**Specific Tag Findings:**

0000-Initial Comments

An unannounced monitoring visit was conducted on [redacted] in conjunction with a complaint (CCR#2014009764). Deficiencies were found at the time of the survey.

0078-Staffing Standards - Staff 58A-5.019(2) FAC

Based on record review and staff interview the facility failed to provide current evidence of a negative [redacted] examination for 1 of 4 staff records reviewed (Staff A).

The findings:

A record review of Staff A's record revealed that this employee did not have a current [redacted] examination. Staff A's last [redacted] exam was completed [redacted].

On [redacted] at approximately 12:53pm, an interview with administrator confirmed that Staff A's [redacted] status was expired and that this employee had not had an annual [redacted] exam. The administrator revealed that she had called and spoke to Staff A and Staff A revealed she had not had a [redacted] exam for this year.

Class III

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC
Based on observation, interview, and photographic evidence, the facility failed to provide an environment free of hazards and ensure all the furnishing, floors, existing appurtenances were clean, maintained, and in good repair.

The findings:

On [redacted] at approximately 10:35am, during a tour of the facility, several environmental concerns were identified.

1. An observation made of one of the facility's emergency exits revealed the doorway to be blocked by a blanket and shop vac. The weather outside at the time of the observation was rainy; there was a steady rain. Photographic evidence was obtained.

An interview conducted on [redacted] at approximately 10:59am, with the administrator confirmed the blocked exit. The administrator revealed that a resident at the facility had a habit of placing blankets and any other objects down when it rained to prevent water from entering the building. The

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administrator revealed that when there had been heavy rains in the past the building had some flooding in which resident's were affected. The administrator revealed that she would remove the items from blocking the doorway and speak to the resident about the matter.

2. An observation of the facility's dining 17 of the 22 dining chairs to have cushions and/or cracks and tears in the fabric exposing the underneath fabrics in the chairs. Some of the chairs were observed to have had red duck tape on them to aid in holding the chairs together or preventing the under fabrics from being exposed. There were also 2 chairs in the day area to be observed in the same condition. Photographic evidence was obtained.

On at approximately 4:31pm, an interview with the administrator confirmed the dining needed to be replaced. She stated that she had told the owner about the chairs and that he had not replaced them due to complaints of it costing too much. She revealed that she was not aware of the last time the facility had replaced their furniture and that it probably would not get replaced until it was absolutely forced upon them.

3. An observation made of several air vents on doors and on the walls displayed an excessive buildup of dust on the vents. A total of at least 4 vents were observed to have excessive dust. Photographic evidence was obtained.

On at approximately 4:35pm, an interview with the administrator confirmed the vents needed to be cleaned. She was unable to provide a schedule of how often the facility cleans their vents and a reason why the vents had not been cleaned.

4. An observation of the carpet in the hallways revealed the carpet to have several discolorations, some black in color. Photographic evidence was obtained.

On at approximately 4:37pm, an interview with the Administrator revealed the facility had attempted to clean the carpet several times but the stains appear to be permanent. She revealed that the owner would not probably replace the carpet until he is absolutely forced to do so.

An observation of a floor near one of the facility's emergency exits was observed to have what appeared to be peeling tile that was exposing the wood or concrete floor underneath. Photographic evidence was obtained.

On at the same time of the above interview the Administrator and the Owner revealed that there was no tile on the floor, the floor was painted. They revealed that the Health Department had instructed the them to pull the carpet up from the doorway due to past flooding and as a result the facility painted the concrete floor. They both confirmed that the floor needed to be painted again because it was exposing the concrete underneath. The Owner revealed he would have the floor repaired within a couple of days.

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5. An observation of a [redacted] the hallway where the women resided revealed a toilet seat to be in poor condition. There were parts observed to be missing and chipping or peeling paint from the toilet seat.

On [redacted] at approximately 4:40pm, an interview with the administrator and the owner revealed that the facility was aware of the toilet seat needing to be replaced. They revealed that the facility had purchased a toilet seat about 2-3 days ago but just had not gotten around to replacing the toilet seat.

Class III

L243-LMH - Training 58A-5.0191(8) FAC
Based on record review and interview, the facility failed to provide limited mental health (LMH) training as required for 1 of 4 staff records reviewed (Staff A).

The findings:

A record review was conducted of Staff A's record and revealed that this employee did not have limited mental health training certificate. Staff A was hired on [redacted].

On [redacted] at approximately 4:21pm, an interview conducted with the administrator revealed that this Staff A was responsible for providing care to residents and cooking meals for the residents. She confirmed that the facility had no evidence that this employee had been trained on LMH.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2014

Administrator
Dogwood Inn
108 Wagner Road
Bonifay, FL 32425

**RE: Monitoring Survey**

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2014 by representative(s) of this office. Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call me at 850-412-4540.

Sincerely,

Bonah Helberg
Field Office Manager

DH/dh
Enclosure

XG90

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