



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2016

Administrator
Serenades In the Villages
2450 Parr Drive, The Villages
Lady Lake, FL 32162

RE: CCR #2014004842

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2014 by representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11968578	(X3) DATE SURVEY COMPLETED 08/11/2014
NAME OF PROVIDER OR SUPPLIER Serenades In The Villages	STREET ADDRESS, CITY, STATE, ZIP CODE 2450 Parr Drive, The Villages Lady Lake, FL 32162	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0076 - 58a-5.0186 Fac -

S-S= G

Specific Tag Findings:

0000-Initial Comments

On unannounced complaint survey CCR #2014004842 was conducted at Serenades Assisted Living Facility in The Villages of Florida. Discernible deficiencies were identified as a result of this survey. The facility was not in compliance at this time.

007(58A-5.0186 FAC

Based on record review and interviews the facility failed to document their request for a copy of the resident's Florida Form (DH Form 1896) which the resident had executed for 1 of 5 sampled residents (resident #4).

Findings:

1. On a record review was conducted on resident #4 records. It was observed on her face sheet dated that it states, Status Do Not Perform. There was no documentation of a in the residents record or documentation from the facility showing they had requested documentation.

2. On at approximately 3:35 PM the Administrator was asked if the facility could provide documentation showing that they had requested a completed copy of resident #4 & 5 and she stated; the facility has no documentation showing they requested the information from the resident.

Class III