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|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------|
| STATEMENT OF DEFICIENCIES                                                                              | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUMBER:<br><br>AL11966564                    | (X3) DATE SURVEY COMPLETED<br><br>10/01/2014 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Carolina Care                                                      | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>2460 Kathi-Kim Street<br>Cocoa, FL 32926 |                                              |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                       |                                              |

**List of Tags Cited:**

St - A - 0000 - - Initial Comments  
St - A - 0008 - 58a-5.0181(2) Fac - Admissions - Health Assessment S-S= D  
St - A - 0053 - 58a-5.0185(4) Fac - Medication - Administration S-S= D  
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D

**Specific Tag Findings:**

**0000-Initial Comments**

Complaint investigation # 2014006739 was conducted on ..... Carolina Care had deficiencies found during the visit.

**0008-Admissions - Health Assessment 58A-5.0181(2) FAC**

Based on record review and interview the facility failed to ensure the health assessment contained all required information for 2 of 3 sampled residents (#1 and #2).

**Findings:**

Resident record review on ..... at approximately 12:30 PM for resident #1 revealed the resident was admitted to the facility on ..... Continued review revealed a health assessment report dated ..... Further review revealed an assessment that was not dated.

In an interview on ..... at approximately 1:30 PM with the house supervisor, who stated she was unable to locate another assessment.

**Class III**

**0053-Medication - Administration 58A-5.0185(4) FAC**

Based on interview and record review the facility failed to ensure a nurse was available to administer medications to 2 of 3 sampled residents (#2 and #3) who had medications with parameters and required judgment as to give or hold the medications.

**Findings:**

Resident record review on ..... at approximately 12:30 PM for resident #2 revealed a health assessment report dated ..... that listed diagnoses of ..... scoliosis, ..... chronic back pain, stenting lumbar ..... total knee ..... and ..... The report indicated she needed medications administered. A prescription label dated ..... indicated ..... 0.1 mg take one as needed. The

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| NAME OF PROVIDER OR SUPPLIER<br><br>Carolina Care                                                      | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>2460 Kathi-Kim Street<br>Cocoa, FL 32926 |                                              |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                       |                                              |

Medication Observation Record (MOR) listed ..... 0.1 mg and was marked as given on 7/3, 7/8, ..... and ..... Another MOR page listed ..... check needs to be 2 x daily. The special instructions were every 8 hours for SBP greater than 160 or DSP greater than 95. The ..... MOR listed the ..... and was marked as given on ..... The MOR also listed all the other resident medications and was marked off as given by the unlicensed staff.

Resident record review on ..... at approximately 1:30 PM for resident #3 revealed a health assessment report dated ..... that listed diagnoses of ..... high ..... lower back pain, ..... L4-L5 ..... left leg and ..... Assistance was needed with self-administration of medications. The assessment indicated ..... 50 mg for SBP greater than 160. Do not give if HR is less than 60, if administer notify physician. .... /Atenolol 50 mg ... Contact MD if SBP < 100 or HR less than 50. The ..... and ..... MOR listed ..... 50 mg and ..... /Atenolol 50 as well as ..... twice daily. The medications were given daily.

Resident record review on ..... at approximately 1:30 PM for resident #1 revealed a health assessment report dated ..... that listed diagnoses of ..... multi infarct, ..... and aphasia. She needed medications administered. Review of the ..... 2014 MOR revealed the unlicensed staff administered the resident her medications.

In an interview with the house supervisor on ..... at approximately 3PM who stated she was not aware that unlicensed staff could not give medications that had parameters. As for the health assessment for resident #2 she did not notice it indicated administration. The facility did not have a nurse and the unlicensed staff assisted the residents with their medications.

### Class III

#### 0078-Staffing Standards - Staff 58A-5.019(2) FAC

Based on interview and record review the facility failed to ensure all staff were assigned duties consistent with his/her level of education, training, preparation and experience and allowed unlicensed staff to administer medications with parameters that required them to exercise judgment as to whether or not to give a medication to 2 of 3 sampled residents (#2 and #3).

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|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------|
| STATEMENT OF DEFICIENCIES                                                                              | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUMBER:<br><br>AL11966554                    | (X3) DATE SURVEY COMPLETED<br><br>10/01/2014 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Carolina Care                                                      | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>2460 Kathi-Kim Street<br>Cocoa, FL 32926 |                                              |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                       |                                              |

Findings:

Resident record review on [redacted] at approximately 12:30 PM for resident #2 revealed a health assessment report dated [redacted] that listed diagnoses of [redacted] scoliosis, [redacted] chronic back pain, stenting lumbar [redacted] total knee [redacted]. The report indicated she needed medications administered. A prescription label dated [redacted] indicated [redacted] 0.1 mg take one as needed. The Medication Observation Record (MOR) listed [redacted] 0.1 mg and was marked as given on 7/3, 7/8, [redacted] and [redacted]. Another MOR page listed [redacted] check needs to be 2 x daily. The special instructions were every 8 hours for SBP greater than 160 or DSP greater than 95. The [redacted] MOR listed the [redacted] and was marked as given on [redacted]. The MOR also listed all the other resident medications and was marked off as given by the unlicensed staff.

Resident record review on [redacted] at approximately 1:30 PM for resident #3 revealed a health assessment report dated [redacted] that listed diagnoses of [redacted] high [redacted] lower back pain, [redacted] L4-L5 [redacted] left leg and [redacted]. Assistance was needed with self-administration of medications. The assessment indicated [redacted] 50 mg for SBP greater than 160. Do not give if HR is less than 60, if administer notify physician. [redacted] /Atenolol 50 mg [redacted] Contact MD if SBP < 100 or HR less than 50. The [redacted] and [redacted] MOR listed [redacted] 50 mg and [redacted] /Atenolol 50 as well as [redacted] twice daily. The medications were given daily.

Resident record review on [redacted] at approximately 1:30 PM for resident #1 revealed a health assessment report dated [redacted] that listed diagnoses of [redacted] multi infarct, [redacted] and aphasia. She needed medications administered. Review of the [redacted] 2014 MOR revealed the unlicensed staff administered the resident her medications.

In an interview with the house supervisor on [redacted] at approximately 3PM who stated she was not aware that unlicensed staff could not give medications that had parameters. As for the health assessment for residents #1 and #2 she did not notice it indicated medication administration. The facility did not have a nurse and the unlicensed staff assisted the residents with their medications.

Class III



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

, 2014

Administrator  
Carolina Care  
2460 Kathi-Kim Street  
Cocoa, FL 32926

**RE: CCR #2014006739**

Dear Administrator:

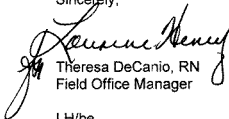
This letter reports the findings of a state licensure complaint investigation survey that was conducted on , 2014 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at .

Sincerely,

  
Theresa DeCanio, RN  
Field Office Manager

LH/be  
Enclosure

Orlando Field Office  
400 W. Robinson St., Suite S-309  
Orlando, FL 32801  
Phone: (407) 420-2502; Fax: (407) 245-0998  
AHCA.MyFlorida.com



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