

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964847	(X3) DATE SURVEY COMPLETED 10/10/2014
NAME OF PROVIDER OR SUPPLIER Pretty Pond Manor Alf	STREET ADDRESS, CITY, STATE, ZIP CODE 38911 Pretty Pond Road Zephyrhills, FL 33540	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Specific Tag Findings:

0000-Initial Comments

Assisted Living Facility

A complaint investigation, CCR# 2014008630 & 2014007230, was conducted on 10/10/14.

The Pretty Pond Manor ALF had no deficiencies found at the time of this visit.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

October 27, 2014

Administrator
Pretty Pond Manor Alf
38911 Pretty Pond Road
Zephyrhills, FL 33540

RE: CCR #2014008630 & 2014007230

Dear Administrator:

This letter reports the findings of two complaint surveys completed on October 10, 2014 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact **Paul Brown**, HFES, at (727) 552-2000.

Sincerely,

for

Patricia Reid Cauffman
Field Office Manager

PRC/clt

Enclosure: State (5000-3547) Form

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