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|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES                                                                              | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUMBER:<br><br><b>AL11910987</b>             | (X3) DATE SURVEY COMPLETED<br><br><b>10/24/2014</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>Maggie's Retirement Home</b>                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>7930 Sw 11 Street<br/>Miami, FL 33144</b> |                                                     |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION) |                                                                                       |                                                     |

**List of Tags Cited:**

St - A - 0025 - 58a-5.0182(1) Fac - Resident Care - Supervision S-S= D

St - A - 0093 - 58a-5.020(2) Fac - Food Service - Dietary Standards S-S= D

**Specific Tag Findings:**

**0000-Initial Comments**

A Complaint (CCR# 2014010173) Investigation survey was conducted on 10/24/2014 thru 10/24/2014. Maggie's Retirement Home had the following deficiencies at time of the survey:

**0025-Resident Care - Supervision 58A-5.0182(1) FAC**

Based on record review and interview, the Assisted Living Facility failed to notify family of changes in condition for one (#3) out of nine sampled residents.

**Findings included:**

Review of resident #3 's record revealed that there was an incident report which was not dated but indicated that resident #3 was on her way to the bathroom, lost the equilibrium, and hit her front head with the wall. The medical doctor (MD) was called and he ordered to placed ice on the injury.

Phone interview with resident #3 's daughter on 10/24/2014 at 1:03 p.m. revealed that around 10/24/2014 her family found out that her mother hit her front head. They found out when her husband went to visit her mother. Facility did not inform her.

Class III

**0093-Food Service - Dietary Standards 58A-5.020(2) FAC**

Based observation, record review, and interview, the Assisted Living Facility to follow the breakfast menu as well as to provide a therapeutic diet to three residents (#1, #2 and #5) out of nine sampled residents.

**Findings included:**

Breakfast observations on 10/24/2014 at 8:20 a.m. revealed that caregiver\_A served resident #1 oatmeal, water, and orange juice and resident #1 ate breakfast. Breakfast observations on 10/24/2014 at 8:20 a.m. revealed that caregiver\_A served to resident #2 oatmeal, water, milk with coffee and orange juice. Breakfast observations on 10/24/2014 at 8:40 a.m. revealed that caregiver\_B served to resident #5 oatmeal, dry cereal, water, milk with coffee and apple juice. Lunch observations on 10/24/2014 at 12:40 p.m. found resident #5 was served a regular diet. Caregiver\_A served her yellow rice with sausage, chickpeas, and cherry jelly.

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Record review of posted menu revealed that the facility had scheduled for breakfast 4 oz of orange juice, 1 cup of dry cereal, 2 oz. of low fat milk, 1-2 pancake/ syrup, DB: Diet syrup, 1 cup coffee with 6 oz. of milk. diet: use diet syrup, use substitute sugar, can fruits in water or in no sugar juice, use skim milk.

Review of resident #1's health assessment (AHCA form 1823) completed on indicated that resident's diet was no added salt, low fat/ low , NCS ( diet). Review of resident #2's health assessment (AHCA form 1823) completed on indicated that resident's diet was calorie controlled, no added salt, low fat/ low , NCS ( diet). Review of resident #5's health assessment (AHCA form 1823) completed on indicated that resident's diet was no added salt, puree, no concentrated sugar.

In an interview with the cook on at 12:53 p.m. revealed that resident #5 had a puree diet but resident refused to eat puree and she was served regular diet. Interview with caregiver D on at 10: 37 a.m. revealed that the cook was nervous and forgot to fix breakfast trays residents on a diet.

Class III



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

, 2014

Administrator  
Maggie's Retirement Home  
7930 Sw 11 Street  
Miami, FL 33144

**RE: CCR #2014010173**

Dear Administrator:

This letter reports the findings of a Complaint Investigation survey that was conducted on  
, 2014 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe.

**Staff from this office will conduct a review after \_\_\_\_\_ to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Verlande Exil, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,

A handwritten signature in black ink, appearing to read "Arlene Mayo-Davis", is written over a faint, larger signature.

Arlene Mayo-Davis, RN  
Field Office Manager

AMD:ve  
Enclosure

XG90

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