



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

November 7, 2014

Administrator
Serenades In The Villages
2450 Parr Drive, The Villages
Lady Lake, FL 32162

Re: CCR 201400482

Dear Administrator:

This letter reports the findings of a state licensure survey revisit conducted on October 28, 2014 by a representative of this office.

Enclosed is the provider's copy of the Revisit Report, which indicates the previously cited deficiencies were found corrected on the day of the revisit. **You will not receive a copy of this report in the mail; you will only receive this faxed report.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11968578	(X3) DATE SURVEY COMPLETED 10/28/2014
NAME OF PROVIDER OR SUPPLIER Serenades In The Villages	STREET ADDRESS, CITY, STATE, ZIP CODE 2450 Parr Drive, The Villages Lady Lake, FL 32162	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0076-Do Not Resuscitate Orders (dnros)-10/28/2014

0000-Initial Comments

CCR#2014004842

On October 28, 2014 an unannounced follow-up to a complaint survey was conducted at Serenades In The Villages located in Lady Lake, Florida. Previously cited deficiency was cleared.