



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

2014

Administrator
Spring Oaks
7251 Grove Road
Brooksville, FL 34613

RE: CCR #2014010277

Dear Administrator:

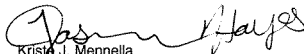
This letter reports the findings of a state licensure survey that was conducted on 2014 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2014 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,


Krista J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11966595	(X3) DATE SURVEY COMPLETED 11/13/2014
NAME OF PROVIDER OR SUPPLIER Spring Oaks	STREET ADDRESS, CITY, STATE, ZIP CODE 7251 Grove Rd Brooksville, FL 34613	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

0000-Initial Comments

An unannounced licensure complaint survey, CCR #2014010277, was conducted on _____, 2014. Spring Oaks Holiday Retirement had deficiencies found at the time of the visit.

0077-Staffing Standards - Administrators 58A-5.019(1) FAC

Based on record review and interview, the Administrator failed to be responsible for the diversion of resident medications by not following the facility's policy and procedure after learning thefts of _____ from 2 of 3 sampled residents occurred (Residents #1 and #2).

Findings:

A review of a police report dated _____, revealed on _____ law enforcement responded to a call at the facility regarding the theft of _____. Further review of the police report showed the Administrator declined an investigation of stolen _____ by law enforcement. The report states, "[The Administrator further advised that there are over a dozen employees listed as Med Techs at the facility who all have access to the rolling medication lock box in the facility. She requested that this writer not interview all the employees but to simply document missing medications." The report further stated, "At [the Administrator's] request no further investigation or interviews were conducted."

A review of the facility's _____ Count Policy and Procedure" stated "Any suspected diversion of _____ must be immediately reported to the police, and investigation initiated and the the pharmacy must be notified. All employees that had access to the cart must be interviewed and statements obtained."

On _____ at 10:30 AM the Administrator was interviewed. She stated on _____ the facility discovered Residents #1 and #2 were each missing a _____ pack of _____ milligrams (30 pills each). She further stated an investigation by the facility was not done nor were written statements obtained from staff as the policy and procedure stated the facility would do. She stated the Sheriff's department was called and came to the facility but she did not have the deputy interview any staff about the missing _____. Further interview with the Administrator revealed on _____ the facility discovered on another _____ pack of _____ were missing from the overstock med cart.

On _____ at 2:40 PM the responding deputy was interviewed. He stated when he came to the facility the Administrator informed him she did not want anyone at the facility interviewed regarding the missing _____, she was "just going to change the policy."

CLASS III