



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

November 24, 2014

Administrator
Osprey Lodge
1761 Nightingale Lane
Tavares, FL 32778

Re: CCR #2014005329

Dear Administrator:

This letter reports the findings of a state licensure survey revisit conducted on November 12, 2014 by a representative of this office.

Enclosed is the provider's copy of the Revisit Report, which indicates the previously cited deficiencies were found corrected on the day of the revisit. **You will not receive a copy of this report in the mail; you will only receive this faxed report.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11968349	(X3) DATE SURVEY COMPLETED 11/12/2014
NAME OF PROVIDER OR SUPPLIER Osprey Lodge	STREET ADDRESS, CITY, STATE, ZIP CODE 1761 Nightingale Ln Tavares, FL 32778	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0028-Resident Care - Activities Of Daily Living-11/12/2014
0032-Resident Care - Elopement Standards-11/12/2014
0054-Medication - Records-11/12/2014
0165-Risk Mgmt & Qa; Adverse Incident Report-11/12/2014

0000-Initial Comments

On November 12,2014, an unannounced follow up to a complaint survey, CCR # 2014005329, was conducted at Osprey Lodge Assisted Living and Memory Care in Tavares, FL. Previously cited deficiencies were corrected.