



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

January 2, 2015

Administrator
Heritage ALF of Tavares, Inc. (The)
900 East Alfred Street
Tavares, FL 32778

RE: CCR #2014011619

Dear Administrator:

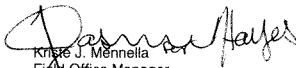
This letter reports the findings of a complaint survey completed on December 17, 2014 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,



Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11922369	(X3) DATE SURVEY COMPLETED 12/17/2014
NAME OF PROVIDER OR SUPPLIER Heritage Alf Of Tavares, Inc. (the)	STREET ADDRESS, CITY, STATE, ZIP CODE 900 East Alfred Street Tavares, FL 32778	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

0000-Initial Comments

An unannounced complaint survey, CCR #2014011619, was conducted on December 17, 2014 at The Heritage of Tavares, an assisted living facility in Tavares, FL. Deficient practice was not identified at the time of the visit. The facility is in compliance.