

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11910565	(X3) DATE SURVEY COMPLETED 01/06/2015
NAME OF PROVIDER OR SUPPLIER Lisenby On Lake Caroline	STREET ADDRESS, CITY, STATE, ZIP CODE 1400 West Eleventh Street Panama City, FL 32401	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

0000-Initial Comments

An unannounced Extended Congregate Care monitoring survey was conducted at Lisenby on Lake Caroline Assisted Living Facility located in Panama City on . Deficient practice was identified at the time of the survey.

0092-Food Service - General Responsibilities 58A-5.020(1) FAC

Based on observation, staff interviews and policy review the facility failed to ensure food service personnel perform duties in a sanitary manner during 1 observation of food service prep for the lunch meal.

The findings include:

A tour of the facility was conducted on . At approximately 11:08 AM on the 3rd floor of the facility, employee A was observed filling cups with ice from an ice bucket using a metal scoop. Employee A had gloves on both hands. Employee A was observed to drop ice on the floor while filling a cup, laid the ice scoop down in the ice bucket, then picked up the ice with her gloved hands from the floor and disposed of the ice. Employee A then continued placing ice in cups using the ice scoop she had placed in the ice bucket. Employee A did not remove the soiled gloves or wash her hands before continuing to fill the cups with ice.

An interview was conducted with employee A on at approximately 11:12 AM. Employee A confirmed she should have removed the gloves after picking the ice up off the floor. She stated she should have washed her hands and placed new gloves before continuing to place ice in the cups.

An interview was conducted with the Food Service Manager on at approximately 12:06 PM. The Food Service Manager stated staff should wear gloves when preparing cups with ice. If the gloves become contaminated they should remove the gloves, wash their hands and apply new gloves.

The facility policy Personal Cleanliness of Food Service Employees was reviewed on . The policy stated Food Service employees shall clean their hands and exposed portions of their arms immediately before engaging in food preparation including working with exposed food, cleaning equipment and utensils, prior to serving food, during food preparation, as often as necessary to remove soil and contamination and to prevent cross contamination when changing tasks and after engaging in any other activities that contaminate the hands.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Lisenby On Lake Caroline
1400 West Eleventh Street
Panama City, FL 32401

Dear Administrator:

This letter reports the findings of an Extended Congregate Care monitoring survey that was conducted on , 2015 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call me at (850) 412-4540.

Sincerely,

Donah Heiberg, M.S.W.
Field Office Manager

DH/kb
Enclosure

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