AGENCY FOR HEALTH CARE ADMINISTRATION

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966170	12/29/2014
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Laurel Oaks	3809 Capper Rd Jacksonville, FL 32218	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0008 - 58a-5.0181(2) Fac - Admissions - Health Assessment S-S= D
St - A - 0053 - 58a-5.0185(4) Fac - Medication - Administration S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0082 - 58a-5.0191(3) Fac - Training - S-S= D
St - A - 0083 - 58a-5.0191(4) Fac - Training - First Aid And S-S= D
St - A - 0085 - 58a-5.0191(6) Fac - Training - Nutrition & Food Service S-S= D

Specific Tag Findings:

0000-Initial Comments
An unannounced biennial re-licensure survey with Limited Nursing Services (LNS) standards was conducted at Laurel Oaks, in Jacksonville, Florida on 29, 2014. Defici practice was identified as a result of the survey.

0008-Admissions - Health Assessment 58A-5.0181(2) FAC
Based on record review and staff interview, the facility failed to obtain a completed resident health assessment (AHCA form 1823) for 1 of 2 sampled residents. (Resident #1)

The findings include:

A review of Resident #1's clinical record revealed that Resident #1 was admitted to the facility on Page 5 of the Resident Health Assessment related to services to be provided by the facility was left blank. (Photographic evidence obtained)

A interview with the administrator at approximately 3:30 p.m. revealed that he was unaware that Resident #3's health assessment was incomplete.

Class III

0053-Medication - Administration 58A-5.0185(4) FAC
Based on record review and staff interview, the facility failed to ensure that for residents requiring medication administration, a staff member was available, who was licensed to administer medications in accordance with a health care provider's order for 2 of 5 sampled residents. (Residents #1 and #2)

The findings include:

A review of Resident #1's Health Assessment dated revealed that she required administration of medication by a licensed nurse. (photographic evidence obtained)

A review of Resident #2's Health Assessment dated revealed that she required administration of medication by a licensed nurse. (photographic evidence obtained)

A interview with the administrator at approximately 3:30 p.m. revealed that he was unaware that Residents #1 and #2 required administration of medication by a licensed nurse. He stated that he would clarify the information with both residents' health care providers. He confirmed that Resident #1 and Resident #2 received

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assistance with self-admnistration of medication from unlicensed staff.

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on record review and staff interview, the facility failed to ensure that newly hired staff submitted a statement from their health care provider based on examination that the staff member did not have any signs or symptoms of a communicable ... including ... for 2 of 4 sampled employees. (Limited Nursing Services (LNS) Nurse and Employee A) The facility also failed to ensure that freedom from ... was documented on an annual basis for 2 of 3 employees. (Employees B and C)

The findings include:

A ... review of the employee personnel file for the contracted LNS nurse revealed that there was no freedom from communicable ... statement, ... test or chest x-ray available for review. The date on her contract with the facility was ...

A ... review of the employee personnel file for Employee A revealed that there was no freedom from communicable ... statement, ... test or chest x-ray available for review. Her date of hire was ...

A ... review of the personnel files for Employees B and C revealed the following:
Both Employee B and Employee C were hired on ... The most recent ... screening completed for Employee B was on ... and the most recent ... screening for Employee C was on ...

A ... interview with the administrator (Employee C) at approximately 3:30 p.m. confirmed that the required information was not available. The administrator acknowledged that Employee A was missing this information, he stated that he was unaware that his LNS nurse required this documentation, and he was unaware that freedom from ... had to be documented annually.

Class III

0081-Training - Staff In-Service 58A-5.0191(2) FAC
Based on record review and staff interview, the facility failed to maintain appropriate documentation of the completion of required staff education for 1 of 3 sampled employees. (Employee A)

The findings include:

A ... review of Employee A's personnel file revealed that Employee A's date of hire was ... Required training related to activities of daily living (ADL's) and behavioral needs, and nutrition/safe food handling was not available for review.

A ... interview with the administrator at approximately 3:30 p.m. revealed that the administrator was unaware of the missing training documentation. He was unable to locate documentation of the training during the time of the survey.

Class III

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0082-Training - 58A-5.0191(3) FAC
Based on record review and staff interview, the facility failed to ensure that employees completed a one-time education course on and within 30 days of employment for 1 of 3 sampled employees. (Employee A)

The findings include:

A review of Employee A's personnel file revealed that her date of hire was The documentation of completion of required training for Employee A was not available for review.

An interview with the administrator on at approximately 3:30 p.m. revealed that he was unaware of the missing education/training. He was unable to find documentation of the required training during the time of the survey.

Class III

0083-Training - First Aid and 58A-5.0191(4) FAC
Based on record review and staff interview, the facility failed to ensure that a staff member who completed courses in First Aid and and held a currently valid card documenting completion of such courses was in the facility at all times. 1 of 3 sampled employees had no current First Aid or training. (Employee B)

The findings include:

During a biennial re-licensure survey conducted on Employee B was observed working alone with five residents upon the arrival of the survey team at 12:00 p.m. An interview with Employee B at approximately 12:05 p.m. revealed that she typically worked alone during the day.

A review of the personnel file for Employee B revealed that Employee B's date of hire was The most current documentation of completion of First Aid and training for Employee B expired on

A review of the employee staffing schedule for 2014 confirmed that Employee B worked alone daily between the hours of 7:00 a.m. and 7:00 p.m. (photographic evidence obtained)

A interview with the administrator at approximately 3:30 p.m. revealed that he was unaware that the First Aid and training for Employee B was expired. The administrator confirmed that there were times when Employee B worked alone in the facility with the residents.

Class III

0085-Training - Nutrition & Food Service 58A-5.0191(6) FAC
Based on record review and staff interview, the facility failed to ensure that the administrator or designated person responsible for the facility's food service and day-to-day supervision of food service staff obtained a minimum of 2 hours continuing education annually in topics pertinent to nutrition and food service in an assisted living facility (ALF) for 1 of 3 sampled employees. (Employee C/Administrator)

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The findings include:

A review of Employee C's personnel file revealed that his date of hire was . The most current documentation of food service training was dated . The training was good for 1 hour of continuing education, and it was not provided by a a certified food manager, a licensed dietitian, a registered dietary technician, or a health department sanitarian. There was no further food service training available for review in Employee C's personnel file.

A interview with the administrator (Employee C) at approximately 3:30 p.m. confirmed that he was the designated food service supervisor. The administrator stated that he was unaware that the requirement was for 2 hours of continuing education annually.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Laurel Oaks
3809 Capper Rd
Jacksonville, FL 32218

RE: CCR #

Dear Administrator:

This letter reports the findings of a state biennial licensure with Limited Nursing Services survey that was conducted on , 2014 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at .

Sincerely,

Jana Meyering, QIDP
Health Facility Evaluator Supervisor
Division of Health Qualtiy Assurance

JG/JM/sm
Enclosure

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