



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

February 26, 2015

Administrator
Westover Home - ARC
1717 Westover Drive
Palatka, FL 32177

Dear Administrator:

This letter reports the findings of a state licensure survey revisit conducted on February 20, 2015 by a representative of this office.

Enclosed is the provider's copy of the State Form (5000-3547), which indicates the previously cited deficiencies were found corrected on the day of the revisit. **You will not receive a copy of this report in the mail; you will only receive this faxed report.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11966583	(X3) DATE SURVEY COMPLETED 02/20/2015
NAME OF PROVIDER OR SUPPLIER Westover Home - Arc	STREET ADDRESS, CITY, STATE, ZIP CODE 1717 Westover Drive Palatka, FL 32177	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Revisit Corrected Tags:

0030-Resident Care - Rights & Facility Procedures-02/20/2015
 0052-Medication - Assistance With Self-Admin-02/20/2015
 0084-Training - Assis Self-Admin Meds & Med Mgmt-02/20/2015
 E203-Ecc - Staffing Requirements-02/20/2015

0000-Initial Comments

An unannounced follow-up to the Extended Congregate Care Monitoring survey was conducted on February 20, 2015 at Westover Home ARC. The facility had no deficiencies found at the time of the visit. Previously cited deficiencies were cleared.