



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Henderson House
907 East Orange Avenue
Eustis, FL 32726

RE: CCR #2014006721

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2014 by a representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2015 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11932557	(X3) DATE SURVEY COMPLETED 09/30/2014
NAME OF PROVIDER OR SUPPLIER Henderson House	STREET ADDRESS, CITY, STATE, ZIP CODE 907 E. Orange Avenue Eustis, FL 32726	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other S-S= D

Specific Tag Findings:

0000-Initial Comments

An unannounced complaint survey, CCR #2014006721, was conducted on . 2014.
Henderson House had deficiencies found at the time of the visit.

0152-Physical Plant - Safe Living Environ/Other 58A-5.023(3) FAC

Based on observation and interview, the facility failed to ensure that the building was in good repair.

Findings:

A tour of the facility was conducted on . at 8:25 AM with the assistant administrator. The ceiling in the administrative office on the first floor had water damage with stains and peeling paint. An exterior window in . was cracked but still intact. An exterior window near the rear of the kitchen was cracked but intact. The dry wall underneath the air conditioner in the laundry . damaged from water dripping from the cooling unit.

On . at approximately 8:25 a.m. the assistant administrator and the administrator were interviewed. The assistant administrator stated that the damage is under repair due to a leak in the roof and the roof has been repaired and now cosmetic work is pending. The assistant administrator stated, " This is the first time I am aware of it. "

Class III