RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
. . : Family Care Home
34017 South Haines Creek Road
Leesburg, FL 34788

RE: CCR #2015000788

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2015 by representative of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , **2015** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

Alachua Field Office
14101 N W Hwy 441, Suite 800
Alachua, FL 32615-5669
Phone:(386) 462-6201; Fax:(386) 418-5300
AHCA.MyFlorida.com

Facebook.com/ACHAFlorida
Youtube.com/AHCAFlorida
Twitter.com/AHCA_FL
SlideShare.net/AHCAFlorida

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968089	02/26/2015
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Family Care Home	34017 S Haines Creek Rd Leesburg, FL 34788	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0052 - 58a-5.0185(3) Fac - Medication - Assistance With Self-Admin S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0090 - 58a-5.0191(11) Fac - Training - [redacted] S-S= D

Specific Tag Findings:

0000-Initial Comments

An unannounced Limited Nursing Services Monitoring Survey in conjuction with a Compliant Survey CCR #2015000788 was conducted at TLC Family Care Home in Leesburg, Florida on 2015. Deficient practice was identified at the time of the survey. The facility was not in compliance with 58A-5, FAC and Chapter 429, Part I, FS.

0052-Medication - Assistance with Self-Admin 58A-5.0185(3) FAC
Based on interview, observation, and record review the facility failed to ensure unlicensed personnel were not using judgment and discretion by interpreting vital signs and evaluating or assessing a resident's condition for 2 of 2 sampled residents (Residents #2 and #3).

Findings:

A record review of the Physician's orders showed an order for Resident #2 for [redacted] Extended Release 30 mg tablet by mouth in the morning, hold for less than or equal to , and [redacted] 25 mg tablet by mouth once daily hold for less than

An observation was conducted on at 9:57 AM of Staff A, Med Tech (Medication Technician) during medication pass for Resident #2, and it showed The Med Tech took the resident's and stated she would not be providing the resident's or [redacted] Extended Release medications because her is below the parameters. The Med Tech initialed the MOR (Medication Observation Record) and circled her initials to indicate the medications were not provided.

An interview was conducted on at 10:07 AM Staff A and she stated I didn't give the medications because the doctor has given specific parameters, and we give it if it is above the specific parameters. I have given this medication according to the results of the resident's multiple times. I can do that because I am not using my judgment. When this surveyor asked if the Med Tech was assessing the resident's vital signs, for example the Resident's the Med Tech stated she had not looked at it that way.

An interview was conducted on at 10:21 AM with the RN (Registered Nurse) and she stated she does not understand. The Med Tech is looking at the and she is giving the medication according to the

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968089	**02/26/2015**
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Family Care Home	**34017 S Haines Creek Rd Leesburg, FL 34788**	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

A record review of the MORs for the month of 2015 for Resident #2 showed various Med Techs had initialed and/or signed as having provided or withheld the Resident's and Extended Release medications multiple times depending the the results of the Resident's

A record review of the Physician's order showed an order for Resident #3 for 24 mcg capsule by mouth twice daily, hold for loose stools, 5 mg tablet by mouth once daily for less than and 25 mg tablet by mouth twice daily hold for less than 120.

A record review of the MOR showed the was not provided for the Resident on

An interview was conducted with Staff A and she stated that she did not provide the for the Resident because she has had loose stools. The Med Tech further stated that she has withheld providing the Resident with and because she was below the parameter for the medication to be given per the physician's orders.

A record review of the MOR for the month of 2015 showed various Med Techs had initial and/or signed that they had provided or withheld , and for Resident #3.

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on interview and record review the facility failed to ensure a free from communicable statement was completed for 1 of 3 sampled staff (Staff B).

Findings:

Record review of Staff B, Medication Technician showed Staff B was hired on

Record review of Staff B's personnel record showed there was no statement completed by a health care provider that Staff B was free from communicable

An interview was conducted with the Office Manager at 12:04 PM and she stated I know Staff B does not have a statement from a physician that she is free from communicable She has an appointment tomorrow to get that done.

Class III

0081-Training - Staff In-Service 58A-5.0191(2) FAC
Based on interview and record review the facility failed to ensure the required elopement response, emergency preparedness and evacuation, and incident reporting training was completed for 1 of 3 staff (Staff B).

Findings:

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968089	**02/26/2015**
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Tlc Family Care Home	**34017 S Haines Creek Rd Leesburg, FL 34788**	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Record review of Staff B, Medication Technician's personnel record showed Staff B was hired on

Record review of Staff B's training record showed there were no certificates of training being completed for elopement response, emergency preparedness and evacuation, and incident reporting.

An interview was conducted with the Office Manager at 12:04 PM and she stated the staff gets their training completed on a website, and there has been a problem with it. That is the only reason I can think of that Staff B has not completed her training in elopement response, emergency preparedness, and incident reporting training.

Class III

0090-Training - 58A-5.0191(11) FAC
Based on interview and record review the facility failed to ensure the required training was completed for 1 of 3 staff (Staff B).

Findings:

Record review of Staff B, Medication Technician's personnel record showed Staff B was hired on

Record review of Staff B's training record showed there was no certificate for training having been completed for

An interview was conducted with the Office Manager at 12:04 PM and she stated the staff gets their training completed on a website, and there has been a problem with it. That is the only reason I can think of; that Staff B has not completed her training in

Class III