



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
The Cove at Tavares Village
1501 Sunshine Parkway
Tavares, FL 32778

RE: CCR #

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2015 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after 2015 to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11964339	(X3) DATE SURVEY COMPLETED 03/11/2015
NAME OF PROVIDER OR SUPPLIER The Cove At Tavares Village	STREET ADDRESS, CITY, STATE, ZIP CODE 1501 Sunshine Parkway Tavares, FL 32778	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:

St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0091 - 58a-5.0191(12) Fac - Training - Documentation & Monitoring S-S= D
St - A - E205 - 58a-5.030(6) Fac - Ecc - Health Assessment S-S= D

Specific Tag Findings:

0000-Initial Comments

An unannounced Biennial with Extended Congregate Care licensure survey was conducted at The Cove At Tavares Village in Tavares, Florida on . Deficient practice was identified at the time of the survey.

0078-Staffing Standards - Staff 58A-5.019(2) FAC

Based on record reviews and interviews the facility failed to have evidence of a negative examination for 1 of 3 direct care staff members (Staff C).

Findings:

On a record review was conducted on direct care staff records. Saff C's last test was done . Her current examination was due

On at approximately 4:20 PM an interview was conducted with the facility director of nursing in reference to Staff C's being examination being out of compliance. The DON looked to through Staff C's record and stated she could not find a current examination for staff C.

Class III

0091-Training - Documentation & Monitoring 58A-5.0191(12) FAC

Based on record reviews and interviews the facility failed to have in service training certificates for resident rights, and recognizing reporting neglect and for 3 of 3 direct care staff members (A, B, and C).

Findings:

On during a record review of staff training records it was observed that the facility places all in service training documentation on one certificate for the staff member. The certificates did not list resident rights training or recognizing reporting neglect and training.

On at approximately 4:20 PM an interview was conducted with the facility director of

AGENCY FOR HEALTH CARE
ADMINISTRATION

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FORM APPROVED

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nursing in reference to the missing information from the certificate. She stated staff did receive the required in service training on resident rights and recognizing reporting neglect and training but she over looked putting the information on the certificate.

Class III

E205-ECC - Health Assessment 58A-5.030(6) FAC

Based on record reviews and interviews the facility failed to have an updated health assessment (AHCA form 1823) for 1 of 1 extended congregate care (ECC) Resident #6.

Findings:

On a record review was conducted on Resident #6 who was receiving ECC services for administration. Resident #6 was placed on ECC services on according to the ECC log. A record review of Resident #6 current 1823 health assessment was dated

On at approximately 2:45 PM an interview was conducted with the facility nurse in reference to Resident #6 1823 health assessment not being in compliance. She was asked if the health assessment dated was the most current 1823 on Resident #6. The nurse stated yes that was the current 1823. She was asked if Resident #6 was receiving ECC services and the nurse stated yes. She was asked why didn't resident get a new 1823 when she was placed on ECC services and she stated it was an oversight.

Class III