STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964825	03/25/2015
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
SUNSET LAKE VILLAGE	1121 JACARANDA BLVD VENICE, FL 34292	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

These are the results of a Biennial with Limited Nursing Services (LNS) survey that took place on and at Sunset Lake Village, an Assisted Living Facility, located at Venice, Florida.

The following is a description of the non compliance:

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28 FS

Based on observation and interview facility failed to treat residents with dignity and achieve the highest level of independence and autonomy in terms of their food services for resident that reside at Garden Memory unit.

The findings included:

Meal observation on at at 12:20 p.m. on the Garden Memory unit, revealed that there were no butter knifes at the tables. A total of 22 residents were observed having lunch. Only 1 out of 22 residents was observed needing assistance with their meal.

Further observation on during breakfast at 7:55 a.m. revealed that staff were pre-buttering toast before they served to the residents. Butter knifes were observed at the preparation area but none at resident tables.

Interview with Staff F on at 8:05 a.m. revealed that they never give knifes to residents in the memory unit. She said that butter knifes were not utilized for safety reasons and servers were to pre-cut meats and butter residents rolls prior to serving the residents.

A total of 22 residents were observed having breakfast. Only one resident needed assistance. The remain 21 residents were observed eating independently.

During an interview on at 8:15 a.m. Resident #5 stated, "they told me when I got here two weeks ago that they don't give us knifes. Its for safety. They cut my meat, too. Don't go now telling them to give me one, I don't want them to get in trouble for doing what they were told.
No they didn't offer me one. And yes I can cut my own meat."

The Executive Director stated on at 9:00 a.m., "I told them about two weeks ago to start precutting meats for the residents. I want to make things easier on them. Some of the families asked me to do that. But I thought they offered knifes to residents. I will go and tell them now."

During follow up interview on at 11:00 a.m. Staff F stated, "for the 3 plus years I have been working here I was told not to give knifes to residents in memory unit. Its for safety."

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0030 Continued From page 1

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on observation, record review, and interview, the facility failed to properly assist residents with self administration of medications for 1 (Resident #13) out of 4 residents observed during Medication Pass.

The findings included:

During observation of medication pass on at 11:00 a.m., Staff E did not place a Medication Alert Label on Medication for Resident #13.

Record Review of Resident #13's current health provider order revealed a new order dated , stating, "Discontinue IR 15 mg every 3 hours as needed, oral. New: IR 15 mg oral 4 times daily- pain/sh (scheduled.)"

The label on medication did not reflect the new order prescribed by the Health Care Provider. The new order did match the Medication Observation Record (MOR).

During an interview on at 1:00 p.m. Staff E stated, "I was worried about serving the residents their lunch, they were waiting for me to serve them in the dining

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record review and interview the facility failed to obtain evidence of a negative examination on an annual basis for 4 (Staff A, B, C, and F) out of 5 sampled staff.

The findings included:

1. Record review of Staff A (hired found most recent negative examination dated and expired on

2. Record review of Staff B (hired found most recent negative examination dated and expired on

3. Record review of Staff C (hired found most recent negative examination dated and

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SUMMARY STATEMENT OF DEFICIENCIES
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0078 Continued From page 2

expired on .

4. Record review of Staff F (hired found most recent negative examination dated and expired on .

5. The Executive Director acknowledged findings during exit on at 3:45 p.m.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on record review and interview facility failed to obtain the following in service trainings within 30 days of employment for 1 (Staff D) out 5 sampled Staff: reporting major incidents, reporting adverse incidents; facility's emergency procedure including chain of command and staff roles relating to emergency evacuation; resident rights in assisted living facility; recognizing and reporting resident neglect and ; resident behavior and needs and providing assistance with activities of daily living and resident elopement response policies and procedures and safe food handling practices .

The findings included:

Record review for Staff D (resident Aid/med. tech. hired found no evidence of the following in service training within 30 days of employment: Reporting major incidents, reporting adverse incidents, facility's emergency procedure including chain of command and staff roles relating to emergency evacuation, resident rights in assisted living facility, recognizing and reporting resident , neglect and ; resident behavior and needs and providing assistance with activities of daily living and resident elopement response policies and procedures and safe food handling practices.

The Executive Director acknowledged on at 3:45 p.m. that Staff D did not obtain training within 30 days of employment.

Class .

0082 - Training - - 58A-5.0191(3) FAC

Based on record reviewed and interview the facility failed to obtain 'AID training for 1 (Staff D) of 5 sampled employees.

The finding included:

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SUMMARY STATEMENT OF DEFICIENCIES
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0082 Continued From page 3

Record review for Staff D, hired found no evidence of 'AID training.

The Executive Direcotr acknowledged on at 3:45 p.m. that Staff D lacked of 'AID training.

Class

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and inteview facility failed to obtain at least one hour of training on the facility's policy and procedures regarding within 30 days after employment of 3 (Staff A, C, and D) out of 5 sampled staff.

The findings included:

Record review for Staff A, (hired Staff C (hired and Staff D (hired found no record of at least one hour of training in the facility's policy and procedures regarding within 30 days after employment.

The Executive Director acknowledged the findings during exit on at 3:45 p.m.

Class

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation and interview facility failed to follow menu for resident at Garden memory unit.

The findings included:

Observation on at 12:00 noon found that the following was served to 12 residents present: Cream of smoked turkey sandwich or seasoned steak on a Fries, apple banana cake. Alternative menu includes choice of salad, fruit, sandwiches, hamburgers, grilled cheese, eggs.

Follow up observation on at 12:15 p.m. at Gardens memory unit. A total of 22 residents observed having lunch. A total of 3 staff were observed coming out of the kitchen with trays contain 1/2 portion of seasoned steak on a and a full portion of smoked turkey Sandwich. Both portions had equal amount of fries. The turkey sandwich was cut in half. Servers were noted asking residents for their choice of meal and were noticed placing it on the table.

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0093 Continued From page 4

The Executive chef was questioned on at 12:22 p.m. as to why residents on the memory unit were served only half portion of the steak on . He replied, "they should not, I cooked enough. They should had been served a full portion."

The menu posted indicated 4 oz of protein to be served.

The Executive Director asked the Memory unit Manager why residents were not served a full portion of steak sandwich on at 12:28 p.m.. She stated on at 12:30 p.m., "its because they don't eat the whole thing. We end up throwing it away. Also, I have some family members that asked me to give just half portions." All 22 residents were offered only half portion of the steak on or a full portion of the turkey sandwich.

The Memory Unit Manager was asked at this time if they offer half portion for all meals or just the steak on . She replied, "the steak is too heavy for them. The turkey sandwich is not."
The Memory Unit Manager is not a registered Dietitian.

The Executive Director stated on at 2:50 p.m. that when she was informed of the incident, "It's not her decision to make. She should offered a full portion and then seconds, not half. I will go out and talk to her now."

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Sunset Lake Village
1121 Jacaranda Blvd
Venice, FL 34292

Dear Administrator:

This letter reports the findings of a state licensure biennial survey that was completed on ..... 26, 2015 by representatives of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after ..... to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions please call this office at 239-335-1315.

Sincerely,

Jon Seehawer, RN
Field Office Manager

JS
Enclosure: State Form

Fort Myers Field Office
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Fort Myers, FL 33901
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