STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965723	05/27/2015
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
SILVER TREASURES AT MANDARIN	1815 ORANGE PICKER RD JACKSONVILLE, FL 32223	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A biennial licensure survey was conducted on Silver Treasures At Mandarin had Licensure deficiencies found at the time of the visit.

0052 - Medication - Assistance with Self-Admin - 58A-5.0185(3) FAC

Based on observation, record review and staff interview the facility medication technician failed to assist with self-administration of medication correctly for 1 out of 3 sampled residents (Resident #4) by cutting a tablet that had not been previously scored with a pair of scissors.

The findings include:

An observation of medication pass was conducted on at 9:33 am as part of the biennial licensure survey. The medication technician took the unit dose medication card for out of the plastic basket that held the medication for Resident #4. She pushed the tablet out of the pocket into a paper cup. She then read the Medication Observation Record (MOR) and picked up the pill and asked the Administrator to hand her a pair of scissors. The Administrator handed her a pair of scissors and she proceeded to cut the pill. The pill was observed to be cut in two pieces. One piece appeared to be one-third of the whole and the other piece appeared to be two-thirds of the whole. When it was pointed out to her that the medication was not cut in half she took the scissors and cut more of the pill into the cup and then gave it to the resident.

An interview with the medication technician during the medication pass at 9:38 am revealed she stated the medication had not been previously scored. She stated the facility does have a pill cutter but she did not stop to get it and use it.

Observation of the medication card for revealed the remaining tablets were whole and were not scored.

Review of the MOR for Resident #4 revealed the medication was written as: 25 mg. Take one-half of a tablet by mouth every day.

An interview with the administrator stated that the pharmacy sometimes sends the pills already cut in half and sometimes they don't. She looked at the tablets remaining in the medication card for and stated "No, they are not scored." She indicated she understood that the medication technician cannot cut pills in half that are not already scored.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

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	AL11965723	05/27/2015
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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0056 Continued From page 1

Based on observation, record review and staff interview the facility failed to ensure the label on the medication card matched the physician's order and the Medication Observation Record (MOR) for 1 out of 3 sampled residents for medication pass.

The findings include:

During medication pass for Resident #1 the unit dose card label read 600 + Vit D 400 tablet. Take one tablet by mouth 2 times a day." Review of the Medication Observation Record (MOR) read + Vit D 600mg 1 tab once a day." Review of the physician's order read + Vit D 600mg 1 tab once a day."

An interview with the Administrator on at 4:45 pm revealed that she read the label and compared it to the MOR and the physician's order. She stated she was unaware that the doses did not match and stated that she would call the physician to get clarification.

Class III

0160 - Records - Facility - 58A-5.024(1) FAC

Based on record review and staff interview, the facility failed to maintain a complete Admission and Discharge log.

The findings include:

During the biennial licensure survey on a review of the Admission and Discharge log revealed the log was not filled in with complete information regarding the location upon discharge of former residents (photographic evidence taken).

During an interview with the Administrator on at 4:45 pm she stated she knew that the log was not complete and she needed to update it.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Silver Treasures At Mandarin
1815 Orange Picker Rd
Jacksonville, FL 32223

Dear Administrator:

This letter reports the findings of a state biennial licensure survey that was conducted on 27, 2015 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please forward documentation of correction to the Field Office.** Staff from this office will conduct a review after to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at

Sincerely,

Jana Meyering, RN
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

JD/JM/sm
Enclosure

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