



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

June 19, 2015

Administrator
Serenades In The Villages
2450 Parr Drive, The Villages
Lady Lake, FL 32162

RE: CCR #2015001855 & CCR #2015004196

Dear Administrator:

This letter reports the findings of a complaint survey completed on May 28, 2015 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 06/19/2015
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11968578	(X3) DATE SURVEY COMPLETED 05/28/2015
NAME OF PROVIDER OR SUPPLIER SERENADES IN THE VILLAGES	STREET ADDRESS, CITY, STATE, ZIP CODE 2450 PARR DRIVE, THE VILLAGES LADY LAKE, FL 32162	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 - Initial Comments

A complaint inspection (CCR#2015001855 & CCR #2015004196) survey was conducted at Serenades In The Villages on 05/28/2015. Deficient practice was not identified at the time of the survey.