STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967297	R 06/16/2015
NAME OF PROVIDER OR SUPPLIER **GARDEN VALLEY RETIREMENT HOME, LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **18140 NW 90 AVENUE** **MIAMI, FL 33018**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A Complaint Revisit Survey was conducted on 16, 2015. Garden Valley Retirement Home, LLC had the following deficiencies found at time of the survey.

0078 Staffing Standards - Staff

Based on observations, record review and interview the facility failed to ensure qualified staff have documentation of freedom from for one out of eight (#H) staff.

Findings included:

An entrance was made to the facility on at 9:30 AM and greeted by STaff H (date of bitrth /) from her ID card was found alone with residents.
During survey process on she was observe cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .
Record review conducted on / revealed Staff H (hire date unknown) had no documentation verifying proof of freedom from communicable including . There were no files and paperwork available for review for Staff H.

Interview with STaff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facilily.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. A t11:03 AM per phone conversation with the owner states, she is on her way.
On / at 11:20 AM The owner arrives and states "so she (STaff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0079 Staffing Standards - Levels

Based on observation, record review and interview the facility failed to maintain a written work schedule which reflects its 24-hour staffing pattern.

Findings included:

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SUMMARY STATEMENT OF DEFICIENCIES
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An entrance was made to the facility on / / at 9:30 AM and greeted by Staff H (date of birth /) from her ID card was found alone with residents.
During survey process on / she was observe cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .
Record review conducted on revealed Staff H (hire date unknown) had no documentation verifying proof of freedom from communicable including . There were no files and paperwork available for review for Staff H.

Record review conducted on revealed Staff H was not listed on the staff schedule. There were no files and paperwork available for review for Staff H.

Interview with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On / at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0081 Training - Staff In-Service

Based on record review and interview facility administrator failed to provide or arrange for the following in-service training to one out of eight (#H) sampled staff.

Findings included:

Observation made on of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record record review on / of employee files contained no records for Staff H (hired dated unknown) did not have documentation verifying the control training, reporting major incidents, reporting adverse incidents, emergency procedures training, resident rights, recognizing and reporting resident , neglect, and training, Resident behavior and needs, providing assistance with the activities of daily living, elopement, and 1-hour-in-service training within 30 days of employment

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in safe food handling practices,.

Interview with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0082 Training - /

Based on tour, record review and interview the facility failed to ensure staff members complete the one time education course on and training for one out of eight (#H) sampled staff.

Findings included:

Observation made on of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on / revealed Staff H(hired date unknown) contain no files and paperwork available for review and proving she received the / training's.

Interview on / with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0083 Training - First Aid and

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Based on tour, record review and interview the facility failed to ensure one out of eight (#H)staff members who have completed in First Aid and and holds a currently valid card documenting completion of such courses must be in the facility at all times.

Findings included:

Observation made on / of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on revealed Staff H (hired date unknown) contain no files and paperwork available for review and proving she received the First Aid and training's.

Interview on with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On / at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0084 Training - Assis Self-Admin Meds & Med Mgmt

Based on record review and interview the facility failed to the initial 4 hour training training on providing assistance with self-administered medications for one out of eight (#H) sampled staff .

Findings included:

Observation made on / of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on revealed Staff H (hired date unknown) contain no files and paperwork available for review and proving initial 4 hours and 2 hours medication training's.

Record review on of the medication book shows Staff H intialed the 8 AM medications as given

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for each resident.
Interview on / with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0085 Training - Nutrition & Food Service

Based on observations, record review and interview the administrator failed to ensure one out of eight (#H) sampled staff have minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility.

Findings included:

Observation made on / of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on revealed Staff H (hired date unknown) contain no files and paperwork available for review and proving she received the 2 hours nutrition and food service training.

Interview on / with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On / at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0090 Training -

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Based on record review and interview the assisted living facility failed to ensure that one out of eight (#H) sampled staff have the Training.

Findings included:

Observation made on of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on revealed Staff H (hired date unknown) contain no files and paperwork available for review and proving she received the training.

Interview on with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On / at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0091 Training - Documentation & Monitoring

Based on record review and interview the assisted living facility failed to have documentation of compliance with all staff training for one out of eight(#H) sampled staff.

Findings included:

Observation made on of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record record review on / of employee files contained no records for staff H (hired dated unknown) did not have documentation verifying the control training, reporting major incidents, reporting adverse incidents, emergency procedures training, resident rights, recognizing and reporting resident , neglect, and training, , resident behavior and needs, providing assistance with the activities of daily living, nutrition and food safety, / , First

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Aid and training's, medication training, elopement and 1-hour-in-service training within 30 days of employment in safe food handling practices. Record review found that the facility did not document the hours which were provided for the staff training.

Interview on with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

0161 Records - Staff

Based on observation, record review, and interview the facility failed to have a completed application with references for one out of eight (#H)sampled staff.

Findings included:

Observation made on of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living .

Record review conducted on revealed Staff H (hired date unknown) did not have file or any paperwork available for review during the survey as proof that she completed level 2 background screening .

Interview on with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

Class III

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Z815 Background Screening: Prohibited Offenses

Based on observations, record review, and interview the facility failed to ensure that one out of eight (#H) sampled staff had completed level 2 background screening prior to providing care to residents.

Findings included:

Observation made on / of Staff H cooking, cleaning and assisting the residents with ambulating from bed to wheelchair, assisting them with AM care, transferring from downstairs elevator in wheel chairs to downstairs living l.

Record review conducted on revealed Staff H (hired date unknown) contain no files and paperwork available for review and proving she have completed level 2 background screenings .
Interview on with Staff H at 10:05 AM says, I only here for one day and not familiar with the files yet. A call was made to Staff B (care staff who was suppose to be at facility.) She says her daughter was sick that why she is not there.
On at 11:01 AM the manager & another employee arrived. At 11:03 AM per phone conversation with the owner states, she is on her way.
On / at 11:20 AM The owner arrives and states "so she (Staff H) was just covering for the other employee while the other employee had to go to the doctor with her daughter. Her file is not here."

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

July

Garden Valley Retirement Home, Llc
18140 Nw 90 Avenue
Miami, FL 33018

Dear Administrator:

This letter reports the findings of a Complaint Revisit Survey conducted on June , 2015by representative(s) of this office. Enclosed is the provider's copy of the Statement of Deficiencies (State Form 5000-3547), which references the uncorrected deficiencies and/or new deficiencies identified during the revisit.

All deficiencies shall be corrected no later than August ,

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

Enclosure
AMD:kb

BBT7

Miami Field Office
8333 N.W. 53rd Street, Suite 300
Miami, FL 33166
Phone:(305) 593-3100; Fax:(305) 593-3121
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