

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/04/2015
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965713	(X3) DATE SURVEY COMPLETED 07/27/2015
NAME OF PROVIDER OR SUPPLIER SOUTHLAND SUITES OF LAKELAND	STREET ADDRESS, CITY, STATE, ZIP CODE 4250 LAKELAND HIGHLANDS RD LAKELAND, FL 33813	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

ASSISTED LIVING FACILITY

A Complaint Survey (CCR# 2015005293) was conducted on 7/27/15.

Brookdale Highlands Assisted Living Facility had no deficiencies found at the time of the visit.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

August 4, 2015

Administrator
Brookdale Highlands
4250 Lakeland Highlands Rd
Lakeland, FL 33813

RE: CCR #2015005293 & Revisit

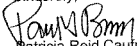
Dear Administrator:

This letter reports the findings of a complaint survey and a revisit survey completed on July 27, 2015 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact **Paul Brown**, HFES at (727) 552-2000.

Sincerely,

for Patricia Reid Caulman
Field Office Manager

PRC/clt
Enclosure: State (5000-3547) Form

