STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911654	08/05/2015
NAME OF PROVIDER OR SUPPLIER **JUNIPER VILLAGE AT CAPE CORAL**	STREET ADDRESS, CITY, STATE, ZIP CODE **4920 VICEROY COURT** **CAPE CORAL, FL 33904**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced Complaint Survey, CCR# 2015004806 with 2 allegations, was conducted on at Juniper Village at Cape Coral, an Assisted Living Facility (ALF) in Cape Coral, Florida.

The following is description of the deficiencies:

0030 Resident Care - Rights & Facility Procedures

Based on observation and interview, the facility failed to maintain a clean and decent living environment for 48 of 78 resident .

The findings included:

Observation during Tour of facility on revealed the following:

- Stains on carpet, baseboard in in corner, area in shower tile open along seam, paint peeling along wall in .
- Stains on carpet. Ceiling tile in hallway outside cracked.
- Heavily soiled carpet and scuff marks along walls.
- Heavily stained carpet, scuff marks along baseboard and an open area noted in seam of baseboard in .
- cracked tile in shower stall.
- Corner of shower stall dirty, stains on carpet, open area noted in baseboard in .
- tile stained and covered with dust. Area above wall air conditioner in wall, open at seam. Resident reported at 1:30 p.m. on her always dirty.
- Stains noted on tile behind toilet. Shower tile has black stains. Seam along shower tile open in small areas.
- Stains on carpet. Open area around pipe behind toilet.

Rom 116 - Heavily stained carpet in multiple areas of .
- Open seam in .

Laundry (used by residents if they choose) - Floor dirty, walls scuffed and floor tiles worn and cracked.
- Stain noted under the sink in . Base board coming apart in a piece of tile missing in corner of .
- Cracked tile in shower wall, stained and baseboard in . Walls outside , multiple stains.
- Carpet stained, large open crack along wall in vanity and an open area in seam along

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911654	08/05/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JUNIPER VILLAGE AT CAPE CORAL	**4920 VICEROY COURT CAPE CORAL, FL 33904**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

shower tile.
- Open area noted in corner near toilet and shower. tile with 4 open areas.
- Strong odor of . Observed a used urinal container in dried stain along sides and bottom of container. open seam along to tile floor and behind toilet. Stains on carpet. Floor tile seam on threshold of cracked. Staff B stated on at 1:45 p.m., "The resident is in the hospital and the been vacant for 2 weeks. It is the aides' responsibility to clean the urinal, not the housekeepers."
- Carpet stained, open crack in wall behind toilet.
- paint faded
- dirty. Baseboard in corner of closet has open area.
- piece of horizontal slat of window lying against wall and piece missing from . Staff B stated on at 1:55 p.m., "I don't know how long the piece of the was missing."
- open cracked floor tile in shower stall.
- has open seam
- Stains on carpet, stains on . When wheelchair against wall was moved, large stain noted. Staff B stated on at 1:10 p.m., "I don't know how long the stain has been there. My housekeepers are supposed to report to me."
- near shower cracked and stain on door.
- Floor seam outside shower has open areas.
- Carpet stained
- cracked in 2 areas, open seam along wall next to floor in stains noted on corner tile in .
- Carpet stains and paint missing from closet door.
- Carpet stained.
- Rubber mat in and stains on carpet.
- Stain on closet floor, horizontal slat for window missing and stains on carpet.
- Corner of floor tile in , against wall
- Carpet stained, stained and stain on .
- Carpet stained, stained and cracked floor tile in .
- Paint chipped on door, light over not working, frame scuffed and carpet stains.
- Gap in wall next to closet, along wall seam to floor.
- Carpet stained in multiple areas, stained, seam between floor tile and shower cracked
- Carpet stained, scuff marks on walls, door frame paint chipped and cracked tile along shower
- Paint stains on
- Scuff marks on , open area on baseboard in carpet stained

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911654	**08/05/2015**
NAME OF PROVIDER OR SUPPLIER **JUNIPER VILLAGE AT CAPE CORAL**	STREET ADDRESS, CITY, STATE, ZIP CODE **4920 VICEROY COURT** **CAPE CORAL, FL 33904**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

- Stains on carpet and walls
- Carpet stains and paint peeling
- Carpet and stained
- Tile along open and marks on wall behind resident's door.
- Horizontal slat missing from window, observed 2 slats lying on floor.
- Carpet stained, closet wall in chipped, tile in shower stall along seam cracked and peeling paint.
- Open area noted along next to opening in closet (where closet door was removed). console chipped and metal piece covering lower portion of wall in to have sharp edges.

Director of housekeeping stated on at 12:26 p.m., "We know the carpet has stains."
Staff A stated at 2:00 p.m. on , "It has been like that for 1 year."
Class III

0152 Physical Plant - Safe Living Environ/Other

Based on observation, interview and record review, the facility failed to maintain a safe living environment free from hazards for residents at the facility.

The findings included:

1. Resident #1 ( ) stated on at 6:05 p.m., "I use . My daughter lifted the lid of the toilet tank and there was mold inside it. They do not clean my commode." Surveyor lifted toilet tank cover and observed a black substance inside lid.
Resident #2 (former Resident #3), stated on at 6:20 p.m., "I do not use . They keep my . I have had no issues with mold with my air conditioner. I am happy here." Surveyor lifted cover of toilet tank and observed moderate amount of black substance inside lid cover.
During an interview on at 3:40 p.m., Staff A stated, "I have been working here for 5 years. I need help. I have a helper that works 15 hours per week. On , Intuitive Environmental Solutions Company came here to look at . In , Resident #1 had a potted plant on the floor with dirt in it and no plant. The inspectors noted a fuzzy white substance on top of the soil and tested it. They found mold inside the toilet tank lid and we cleaned it up. Neither area was found to be aerosolizing spores. was examined by inspectors on / and they found all indoor quality parameters were met."
Received a copy of Maintenance work order log, and air handler filter change log. Staff A stated on / at 4:10 p.m., "We replaced the old air conditioner in on / / and in in , 2015. Housekeepers have been told to clean filters every few months. They need more

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911654	08/05/2015
NAME OF PROVIDER OR SUPPLIER **JUNIPER VILLAGE AT CAPE CORAL**	STREET ADDRESS, CITY, STATE, ZIP CODE **4920 VICEROY COURT** **CAPE CORAL, FL 33904**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

housekeepers. I brought a bunch of magic erasers in a while ago and gave them to the Director of Housekeeping to get the scuff marks off walls, they haven't used them."
The Administrator stated on at 5:00 p.m., "The water in our toilets has been reported to me to be very warm. The housekeepers are supposed to clean the inside of the toilet tank lid cover frequently."
Record Review of Intuitive Environmental Report for dated revealed a statement: "More attention and thorough cleaning efforts should be given to the regular cleaning of upper surfaces inside of this unit (235) (top of kitchen area cabinet and fixture), along with all of the other units inside of the . As always, the cleaner a unit /area is overall, the healthier it is overall for all the occupants of the building."
Record Review of Intuitive Environmental Report dated for stated, "The mold growth located in the flower pot is a far worse potential mold spore source in the unit. The flower pot should be removed from the unit. The remaining residual mold growth on the toilet tank lid can be cleaned off."
During tour of facility on , had 2 plants in pots with dirt on windowsill.
During Interview with Administrator on / at 5:30 p.m. , she reported she did not want to ban the resident in from having plants. She was not aware that the were not being cleaned, as she had been out of the facility at times, assisting another facility in Naples.
2. During tour of 78 at facility on , observed with metal piece with sharp edges covering small area of lower portion of . Staff A stated on at 2:00 p.m., "It has been like that for one year."
Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Juniper Village At Cape Coral
4920 Viceroy Court
Cape Coral, FL 33904

RE: CCR #2015004806

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2015 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach your corrective action and any additional documentation to support correction of identified deficiencies and send to the Field Office no later than , 2015.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (239) 335-1315.

Sincerely,

Jon Seehawer, R.N.
Field Office Manager

sh
Enclosure: State Form

XG90

Fort Myers Field Office
2295 Victoria Avenue,
Fort Myers, FL 33901
Phone:(239) 335-1315; Fax:(239) 338-2372
AHCA.MyFlorida.com

Facebook.com/ACHAFlorida
Youtube.com/AHCAFlorida
Twitter.com/AHCA_FL
SlideShare.net/AHCAFlorida