



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 14, 2015

Administrator
Northpointe Retirement Community
5100 Northpointe Parkway
Pensacola, FL 32514

RE: CCR# 2015010423 and 2015009899

Dear Administrator:

This letter reports the findings of a revisit survey and a new complaint survey (CCR# 2015010423 and 2015009899) conducted on January 14, 2015 by representatives of this office. Enclosed is the provider's copy of the Statement of Deficiencies (State Form 5000-3547) and revisit report, which references the corrected deficiencies and/or new deficiencies identified during the revisit.

You will not receive a copy of this report in the mail; you will only receive this faxed report. **All deficiencies shall be corrected no later than January 14, 2015.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at 850-412-4540.

Sincerely,


f. Donah Heiberg, M.S.W.
Field Office Manager

DH/kb
Enclosure

BBT7



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 10/19/2015
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911678	(X3) DATE SURVEY COMPLETED 10/13/2015
NAME OF PROVIDER OR SUPPLIER NORTHPOINTE RETIREMENT COMMUNITY	STREET ADDRESS, CITY, STATE, ZIP CODE 5100 NORTHPOINTE PARKWAY PENSACOLA, FL 32514	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint survey for CCR# 2015010423 and 2015009899 in conjunction with a follow-up to biennial survey was conducted at Northpointe Retirement Community on . Deficient practice was found on an unrelated finding concerning CCR# 2015010423.

0165 Risk Mamt & QA: Adverse Incident Report

Based on staff interview, resident file review, and admission discharge log review, the facility failed to file an adverse incident requiring intervention of police for 1 of 3 residents reviewed (#3).

The findings are:

A review of the admission-discharge log revealed that resident #3 was admitted to the facility on from a local nursing home. The reason for discharge was listed as a by the local police department.

A review of the notes on the back of the Medication Observation Record (MOR) indicated that on / resident #3 refused to come in from smoking to take his medications. He became angry and starting cursing, on resident #3 again refused his medications, and on requested something for sleep. A review of his medications indicated he was taking the medications () and 50 mg at bedtime ().

An interview was conducted with the Assistant Administrator on about 11:30 am. She was asked about resident #3. She stated, "He went with police to hospital". She was asked if an adverse incident had been filed and she stated, "No, am I supposed to?" She said she was not sure of everything that had occurred but would bring in the incident report filed by staff.

The incident report was dated and stated that Resident #3 was in the TV he began yelling, cussing, and threatening other residents and staff. Police were notified and the resident was voluntarily .

On about 2:05pm, the Administrator was asked about Resident #3. He confirmed no adverse incident report was filed and stated, "Yes, it should have been done".

Class III