



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

November 2, 2015

Administrator
The Haven House At Ocala
12980 S.W. Highway 484
Dunnellon, FL 34430

RE: CCR #2015009527

Dear Administrator:

This letter reports the findings of a complaint survey completed on October 13, 2015 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

BJK1



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 11/02/2015
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911641	(X3) DATE SURVEY COMPLETED 10/13/2015
NAME OF PROVIDER OR SUPPLIER THE HAVEN HOUSE AT OCALA	STREET ADDRESS, CITY, STATE, ZIP CODE 12980 S.W. HIGHWAY 484 DUNNELLON, FL 34430	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

An unannounced complaint survey, CCR #2015009527, was conducted on October 13, 2015 at The Haven House at Ocala. There were no deficiencies found at the time of the visit.