

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 11/12/2015
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966734	(X3) DATE SURVEY COMPLETED 10/21/2015
NAME OF PROVIDER OR SUPPLIER B & B HOME CARE III	STREET ADDRESS, CITY, STATE, ZIP CODE 11960 SW 172 STREET MIAMI, FL 33177	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A Standard Biennial Survey was conducted on 10/21/2015. B & B Home Care III with Limited Nursing Services and Limited Mental Health had deficiencies identified at time of survey.

0026 Resident Care - Social & Leisure Activities

Based on observation and interview facility failed to maintain an up to date activities calendar.

Findings included:

During tour of the facility on 10/21/2015 at 8:45 am an activities calendar for the month of November was observed on the bulletin board in the dining room.

Interview with Caregiver B at 8:45 am on 10/21/2015 stated that the facility owner just removed the new one the day before to review.

Class III

0032 Resident Care - Elopement Standards

Based on record review and interview facility failed to document resident elopement drills.

Findings included:

Record review found the last elopement drill document found on record was dated 10/15/2015.

Caregiver B stated on 10/21/2015 at 2:00 pm that she did not know if there were other elopement drill documents.

Class III

0052 Medication - Assistance with Self-Admin

Based on observation and interview caregiver failed to conduct assistance with self-administration of medication the right way.

Findings included:

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On 10/21/15 at 12:30 pm Caregiver B assisted Resident # 4 with self-administration of medications and she failed to tell Resident # 4 the name of the medication he was taking. Caregiver B just stated: "Here this is your pill".

On 10/21/15 at 1:35 pm Caregiver B assisted Resident # 5 with self-administration of medications and she failed to tell Resident # 5 the name of the medication he was taking; she just stated: "This is the medication".

On 10/21/15 at 1:45 pm Caregiver B stated that she failed to mention the name of the medications for Resident # 4 and Resident # 5.

Class III

0077 Staffing Standards - Administrators

Based on record review and interview facility administrator who administers 3 facilities failed to appoint in writing a manager for the facility. Facility administrator also failed to keep a copy of her High School diploma or equivalent in her employee record.

Findings included:

On 10/21/15 at 9:15 am facility administrator stated that she supervises three facility. She also stated that she has a manager for this facility, but she did not mention their name. Around 10:00 am the facility administrator left to go to her sister facility that was being surveyed and did not come back.

Employee record review revealed that facility has 4 employees counting the administrator. The administrator and Caregiver C had the CORE training. Caregiver C is the manager at the sister facility (this was confirmed by the surveyor that was at the sister facility.) Employee record review revealed that there was no copy of the administrator's High School diploma or equivalent in her employee record.

Class III

0079 Staffing Standards - Levels

Based on record review and interview facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period

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Findings included:

Observation during the tour of the facility on 10/21/2015 at 8:45 am found the the Staffing Schedule posted on the bulletin board in the dining room for 10/21/2015 to 10/22/2015 posted.

Interview with Caregiver B at 8:45 am on 10/21/2015 stated that the facility owner had just removed the new one the day before to review.

Class III

0082 Training - First Aid and CPR

Based on record review and interview facility failed to ensure that all facility employees complete a one-time education course on First Aid and CPR within 30 days of employment.

Findings included:

Record review revealed that Staff C who was hired on 10/15/2015 had no documentation of completing training available for review.

Record review revealed that Staff D who was hired on 10/15/2015 had no documentation of completing training available for review.

During exit conference on 10/21/2015 at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

0083 Training - First Aid and CPR

Based on record review and interview facility failed to ensure that a staff member who has completed courses in First Aid and CPR and holds a currently valid card documenting completion of such courses be in the facility at all times.

Findings included:

Record review of Staff C revealed that the First Aid card expired on 10/15/2015. Staff C holds a valid

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card that expires on

Record review of Staff D revealed that the /First Aid card expired on

During exit conference on / at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

0084 Trainina - Assis Self-Admin Meds & Med Mamt

Based on record review and interview facility failed to specify how many of hours of Assistance With Self-Administration of Medications training staff took for 2 out of 4 sampled employees (# C and # D).

Findings included:

Record review of Staff C revealed that Staff C had a Assistance With Self-Administration of Medications training was taken on / (expired); certificate failed to specify how many hours were taken.

Record review of Staff D revealed that Staff d had a Assistance With Self-Administration of Medications training was taken on / (expired); certificate failed to specify how many hours were taken.

During exit conference on / at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

0085 Trainina - Nutrition & Food Service

Based on record review and interview facility failed to ensure that the administrator or person designated by the administrator as responsible for the facility's food service and the day-to-day supervision of food service staff must obtain, annually, a minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility for 4 out of 4 sampled staff (A, B, C and D).

Findings included:

Record review of Staff A, B, C and D revealed that there was no documentation of havving complete the

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2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility training available for review.

During exit conference on / / at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

0093 Food Service - Dietary Standards

Based on observation, record review and interview facility failed to provide a copy of the up-to-date menu and an original menu signed by a licensed or registered dietitian, a licensed nutritionist or a registered dietetic technician. Facility also failed to provide a copy of the license of the person that prepared the menu.

Findings included:

During tour of the facility on / / at 8:45 am found the menu for the month of was posted on the bulletin board in the facility's dining .

Record review revealed that there was menu or license of the dietitian who prepared the menu available for review.

In an interview, Caregiver B stated at 8:45 am on / / that the facility owner had just removed the new one the day before to review.

Class III

0160 Records - Facility

Based on record review and interview facility failed to maintain required records in a manner that makes such records readily available at the licensee 's physical address for review by a legally authorized entity.

Findings included:

Record review revealed that Resident # 4 name was not listed on the Admission / Discharge log.

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Administrator stated on 10/21/15 at 9:25 am that Resident # 4 was admitted on 10/21/15 and that Resident # 4 was transferred from a sister facility.

Record review revealed that the last Fire Inspection available for review at the facility had expired on 10/21/15. The last Health Inspection available for review was dated 2012. There was no Emergency Plan available for review.

During exit conference on 10/21/15 at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

0161 Records - Staff

Based on record review and interview facility failed to provide a copy of the employment application, with references furnished for 1 out of 4 sampled employees (Employee B).

Findings included:

Record review of Employee B personnel file revealed that there was no employment application available for review.

Employee B stated on 10/21/15 at 10:00 am that she has been working at the facility for 5 months and that she did not know what happened to her application.

Class III

0162 Records - Resident

Based on record review and interview facility failed to keep a copy of the Informed Consent for unlicensed staff to assist with self-administration of medication for 2 out of 5 sampled residents (Residents # 2 and # 5).

Findings Included:

Record review of Residents # 2 (admitted on 10/21/15) and # 5 (admitted on 10/21/15) revealed that both residents require assistance with self-administration of medication. Record review also revealed that there was no copy of the Informed Consent for unlicensed staff to assist with self-administration of

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medication available for review in their files.

During exit conference on 11/12/15 at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

L241 LMH - Records

Based on record review and interview facility failed to Have a copy of each mental health resident's community living support plan and the agreement and failed to provide a copy of the mental health assessment for 3 out of 5 sampled residents (# 2, # 3 and # 5).

Findings included:

Admission / Discharge log identifies all residents as mental health residents.

Record review of Resident # 2 file revealed that there was no community living support plan, no agreement and no mental health assessment available for review.

Record review of Resident # 3 file revealed that the community living support plan / agreement was not dated. Also revealed that there was no mental health assessment available for review.

Record review of Resident # 5 file revealed that there was no community living support plan, no agreement and no mental health assessment available for review.

During exit conference on 11/12/15 at 3:35 pm Staff B stated that she would let the administrator know about all the findings.

Class III

Z815 Background Screening: Prohibited Offenses

Based on record review and interview facility failed to ensure that 2 out of 4 sampled employees who have access to resident's personal property or living areas had completed a level II background screening and have been determined eligible (Employees B and C).

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Findings included: Record review of Employee B (hired 5 months ago, but there was no employment application) revealed that there was no copy of the Level II Background Screening available for review. On 11/11/15 at 3:00 pm Employee B stated that she had a background screening done before starting to work. Surveyor asked Employee B for her social security number in order to be able to check the background screening results on the background unit website and Employee B stated that she did not know her social security number and that she did not have the social security card with her. Surveyor checked using the name and last name of Employee B and there were no matching results on the background unit website. Record review of Employee D revealed that the Level II Background Screening was done on 11/11/15 and it was already expired at time of survey. Unclassified		



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

....., 2015

Administrator
B & B Home Care Iii
11960 Sw 172 Street
Miami, FL 33177

Dear Administrator:

This letter reports the findings of a Standard Biennial Survey that was conducted on 21, 2015 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than**, 2015. Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Kristal Branton, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

AMD:kb
Enclosure

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