STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953636	11/05/2015
NAME OF PROVIDER OR SUPPLIER **A LOVING HOME ENTERPRISES, INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **3640-42 SW 91ST AVENUE MIAMI, FL 33165**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A Standard Biennial Survey was conducted on , 2015. A Loving Home Enterprises, Inc. had the following deficiencies identified at the time of the survey.

0008 Admissions - Health Assessment

Based on observation, interview and record review it was determined the Assisted Living Facility failed to ensure a comprehensive Health Assessment was properly completed for five out of five sampled residents (#1, 2, 3, 4 and 5) within 60 days prior to or 30 days after admission to the facility.

Findings included:

On / at 10:40 AM record review for resident #1, 2, 3, 4, 5 showed that their Health assessment were not in the facility for review. Administrator was contacted and she stated; " I took all the records to my house to update them and I can not provide them to you because I am very far away of the facility".

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0055 Medication - Storage and Disposal

Based on observations, and interview the facility failed to ensure stored medications are kept locked, locked cart, or other locked storage receptacle, , at all times.

Findings included:

Observation during tour of the facility on / at 9:05 AM found medication for the residents in the fridge in a little plastic bags, not secures. (Pictures).

On / at 9:07 AM Staff B stated that she was not aware that she had to have that medication locked. She has always kept those medications in a plastic bag, but she was going to tell the administrator about that so she can purchase the small box to keep it locked in the fridge.

Class III

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0077 Staffing Standards - Administrators

Based on record review and interview facility failed to appoint a Manager in place of an administrator who supervises more than one facility.

Findings included:

Record review on / at 10:32 AM revealed that the administrator had not appointed a Manager for this facility. Further record review found the administrator had taken all the employees records to her house to update them.

During an interview on / at 12:30 PM with the caregiver, she stated that she was going to inform the administrator for her to take care of it, as soon as possible.

Class III

0078 Staffing Standards - Staff

Based on record review and interview the facility's personnel records did not have current documentation verifying proof of freedom from communicable including for three out of three (Staff A, B and C) sampled employees.

Findings included:

Record review on / at 10:32 AM facility had no documentation of sampled Staff A (hire date unknown), Staff B (Hire date unknown), and Staff C (Hire date unknown) being free of communicable including , because the administrator had taken all the employees records to her house to update them.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this finding to the administrator for her to take care of it, as soon as possible.

Class III

0080 Training - Core & Competency Test

Based on record review and interview the facility administrator/manager failed to participate in the 26 and 12 hours of continuing education.

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Findings included:

On / at 10:32 AM, record review showed that the administrator's 26 and 12 hours of continuing education documentation was missing in her files, because the administrator had taken all the employees records to her house to update them.

On / / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0081 Training - Staff In-Service

Based on observation, record review and interview the facility did not ensure that three out of three sampled employees (Staff A, B and C) had received training in control, ADL's, Elopement, Emergency Preparedness and Evacuation, Incident Report,, Resident Rights, Recognizing/Reporting , Neglect & , Nutritional & Safe Food Handling prior to providing any personal/direct care to residents.

Findings included:

Record review on / at 10:32 AM found that staff A, B, and C (Hire dates unknown) were in care of the residents. The facility did not have the personnel records in the facility at the time of the survey.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0082 Training - /

Based on record review and interview the facility failed to provide documentation of providing an education course on and for three out of three sampled employees (Staff A, B, C).

Findings included:

On / at 10:32 AM during record review revealed that Staff A, B, and C (Hire dates unknown),

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SUMMARY STATEMENT OF DEFICIENCIES
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did not have the 2 hours training within 30 days, because the administrator had taken all the employees records to her house to update them.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0083 Training - First Aid and

Based on record review and interview the facility's personnel records did not include properly documented evidence of First Aid and training for three out of three (Staff A, B, and C) sampled employees.

Findings included:

On / at 10:32 AM during record review revealed Staff A, B, and C (Hire dates unknown) did have the First Aid and Training, because the administrator had taken all the employees records to her house to update them.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0084 Training - Assis Self-Admin Meds & Med Mgmt

Based on observation, record review, and interview, the facility failed to ensure three out of three (Staff A, B and C) sampled employees to have the initial 4 hours and 2 hours training for assistance with self-administration of medication.

Findings included:

On / at 10:32 AM record review revealed that Staff A, B and C (Hire dates unknown), did not have the initial training for assistance with self-administration of medication training, because the administrator had taken all the employees records to her house to update them.

On / / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this

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to the administrator for her to take care of it, as soon as possible.

Class III

0085 Training - Nutrition & Food Service

Based on record review and interview the facility failed to ensure three out three (Staff A, B and C) sampled employees have minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility.

Findings included:

On / / at 10:32 AM record review and observation found that Staff A, B, and C (Hire dates unknown) were supposed to provide food to the residents, but did not have the proper training, because the administrator had taken all the employees records to her house to update them.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0086 Training - ADRD

Based on record review, observation, and interview, the facility failed to ensure three out of three (Staff A, B, and C) sampled employees received and Related (ADRD) training.

Findings included:

On / at 10:32 AM during the record review of staff A, B, and C's personnel file (Hire dates unknown) revealed that they did not have the training level I (ADRD), because the administrator had taken all the employees records to her house to update them.

On / / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0090 Training -

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Based on observations, record review, and interview the facility failed ensure direct care staff (A, B and C) receive at least one hour of training in the facility ' s policy and procedures regarding ( ) training within 30 days after employment.

Findings included:

Arrived to the facility on / at 9:00 AM found Staff B alone caring for a census of five residents.

On / at 10:32 AM record review revealed Staff B did not have training.

Staff B stated on / at 10:00 AM, "I have been working in this facility for almost a year."

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0093 Food Service - Dietary Standards

Based on observation and interview, the facility failed to have 3-day supply of non perishable food and water, based on the number of weekly meals the facility serve has contracted with residents to serve, for a census of 5 residents on hand at all times.

Findings included:

On / / at 9:05 AM during tour the emergency food closet was complete empty, no emergency food at all.

On / at 9:10 AM during and interview with care giver she stated that she has been telling the administrator about the emergency food but the administrator only keeps saying that she is too busy.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0160 Records - Facility

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SUMMARY STATEMENT OF DEFICIENCIES
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Based on observations, record review, and interview the facility failed to have a current, Liability insurance, County Health Department, Fire Inspection, Emergency Management Planning and the admission and discharge log.

Findings included:

On / / at 9:05 AM during the tour was observed that the Fire Inspection was dated / and expired / . Liability insurance was dated / and expired / / . County Health Department inspections was dated and expired / .There facility had no documentation Emergency Management Plan and the Admission and discharge log.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0161 Records - Staff

Based on record review and interview the facility failed to ensure that three out of three (Staff A, B and C) sampled employees have a completed application with references and job description.

Findings included:

On / at 10:32 AM during record review was found that Staff A, B and C (Hire dates unknown), did not have a completed application with references and neither a job description documented, because the administrator had taken all the employees records to her house to update them.

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0162 Records - Resident

Based on record review and interview the facility failed resident files maintained on premises for five out of five (1, 2, 3, 4 , and 5) sampled Residents.

Findings included:

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On / at 10:40 AM during record review revealed that the facility did not have in the premises a single record which would include the demographic data, copy of the Health Assessment, the weights, written consent forms for medications, contracts, and admission packages for each resident. Administrator was contacted and she stated, " I took all the records to my house to update them and I can not provide them to you because I am very far away of the facility."

On / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

0167 Resident Contracts

Based on record review and interview the facility failed to ensure that five out of five (1, 2, 3, 4, 5) sampled residents had a signed contract on or before admission to the facility.

Findings included:

On / at 10:40 AM record review for Resident #1, 2, 3, 4, 5 (Admitted dates unknown) found resident did not have a signed contract with the monthly rate. Administrator was contacted and she stated; " I took all the records to my house to update them and I can not provide them to you because I am very far away of the facility".

On / / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Class III

Z815 Background Screening: Prohibited Offenses

Based on record review and staff interview the facility failed to ensure that three out of three(Staff A, B and C) sampled employees have a completed level 2 background screening prior to providing care to residents.

Findings included:

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On / / at 10:32 AM, during a employee record review conducted, revealed that Staff A, B and C (hired dates unknown) did not have a current results on their background screening in their files, because the administrator had taken all the employees records to her house to update them.

On / / at 12:30 PM on an interview with caregiver, she stated that she was going to informed this to the administrator for her to take care of it, as soon as possible.

Unclassified

Z824 Right of Inspection: inspection reports

Based on record review and interview the assisted living facility (ALF) failed to provide all records required for inspection including documentation of three out of three sampled employees (Staff A, B, and C) and the five out fo five sampled residents(1, 2, 3, 4, 5).

Findings included:

On / / at 9:05 AM during the tour revealed that there were no resident files or employee files in the facility at the time of the entrance. The administrator was contacted by phone at 9:10 AM and she stated, "that all the records were at his personal house and that she could not provide them because she was very far away from the facility. She was in the hospital for a family emergency, she had taken the files from the facility to organize them and put them up to date." No employee record and resident records were found in the facility.

On / / at 12:00 PM, a phone interview was conducted with the Administrator. It was explained The agency has to have access to all the necessary documents at the time of the inspection and she acknowledge the findings, and stated that she was going to try to take care of it as soon as possible.

Unclassified

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

_ _ _ _ _ _ _ _ _ _, 2015

Administrator
A Loving Home Enterprises, Inc
3640-42 Sw 91st Avenue
Miami, FL 33165

Dear Administrator:

This letter reports the findings of a Standard Biennial Survey that was conducted on 5, 2015 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than _ _ _ _ _ _ _ _ _ _, 2015.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Kristal Branton, Health Facility Evaluator Supervisor at 305-593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

jcj
Enclosure
XG90

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