STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968530	**11/24/2015**
NAME OF PROVIDER OR SUPPLIER **SHANGRI-LA III ALF, LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **808 GILLEN AVE NW** **PALM BAY, FL 32907**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

Unlicensed Activity Monitoring was conducted due to Complaint Investigation #2015011662 on / / for undefined activity at 1511 Whitman Drive, West Melbourne, FL 32904. A notice of Unlicensed Activity was delivered to 1511 Whitman Drive, West Melbourne, FL 32904 on /

Z827 Unlicensed Activity

Based on observation, record review and interviews, the operators of Shangri-La LLC, were operating an unlicensed assisted living facility (ALF) at 1511 Whitman Drive, Melbourne by providing for 2 of 2 unrelated residents assistance with self-administration of medication and support for activities of daily living (ADLs) including showering, toileting, dressing and (#1 & 2). Shangri-La LLC includes Shangri-La of Palm Bay, Shangri-La II and Shangri-La III.

Findings:

On / , the FloridaHealthFinder.gov web site indicated that operator C is the administrator of two licensed ALFs: Shangri-La of Palm Bay and Shangri-La II. It also indicated that operator A is the administrator of two licensed ALFs: Shangri-La of Melbourne and Shangri-La III. On / / , the Brevard County Property Appraisers Office Web site indicated the property at 1511 Whitman Drive, Melbourne was owned by operators A and C.

On / / at 9:30 AM, operator A stated Resident #1 and Resident #2 live in the facility at 1511 Whitman Drive, Melbourne. Operator A stated operator A and the direct caregivers provide Resident #1 and Resident #2 with assistance with their activities of daily living including , dressing, showering and toileting. Operator A stated the facility stores the medication for Resident #1 and Resident #2 and provides assistance with the self-administration of medication for both Resident #1 and #2.

During a tour of the unlicensed facility on / / at 9:38 AM, resident medication was seen stored in a locked cabinet in the kitchen. The cabinet, when unlocked by staff B, contained medication bins for Resident #1 and Resident #2. The locked cabinet was also observed to have the Medication Observation Records (MORs) for both Resident #1 and Resident #2.

On / at 10:05 AM, operator C stated staff B and staff D both worked at the four licensed locations. Operator C stated both staff B and staff D were paid bi-weekly with one direct deposit for all of their hours worked at all of the locations. Operator C stated all of the staff who work for the operator at any of the licensed or unlicensed locations are paid from one account.

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On / at 10:42 AM, staff B stated that she worked at the unlicensed location at 1511 Whitman Drive, Melbourne. Staff B stated she provides both Resident #1 and Resident #2 with assistance with their ADLs including toileting, meals, , dressing and showering. Staff B indicated she provides Resident #1 and Resident #2 with assistance in self-administration of their medication. She stated the medication for Resident #1 and Resident #2 was stored in a locked cabinet in the kitchen. Staff B stated she works at the licensed properties owned by operator A and operator C and is paid for all of the hours worked at any of the state licensed or unlicensed properties including 1511 Whitman Drive, Melbourne, by one direct deposit.

On / at 10:55 AM, the sister of Resident #1 stated the facility provides her sister, Resident #1, with assistance with self-administration of medication along with assistance for toileting, showering, dressing, washing her clothes and feeding her.

On / at 11:20 AM, operators A and C stated they have two residents, Resident #1 and Resident #2, living at the facility at 1511 Whitman Drive, Melbourne. Operators A and C stated they provide secured storage of the medication for Resident #1 and Resident #2. Operators A and C stated the direct caregivers provide assistance with the self-administration of medication for both Resident #1 and Resident #2. Both operators A and C stated the direct caregivers provide assistance with the activities of daily living for Resident #1 and Resident #2 which includes toileting, showering, dressing and . Both operators A and C stated Resident #1 had lived at the licensed Shangri-La of Melbourne. Operator A stated Resident #1 was moved to the facility at 1511 Whitman Drive, Melbourne because Resident #1 was tripping on the carpet at Shangri-La of Melbourne. Operator A stated Resident #2 came to the property at 1511 Whitman Drive, Melbourne from Resident #2's home. They both stated Resident #1 and Resident #2 are not related to operator A and C. Operator A initially stated she lived in the home at 1511 Whitman Drive, Melbourne. When it was pointed out that Operator A and C claimed homestead exemption on a different property, operator A admitted she did not actually live at 1511 Whitman Drive, Melbourne.

On / / , review of the MORs showed the facility provided assistance with self-administration of medication for both Resident #1 and Resident #2.

On / at 12:45 PM, the local pharmacist stated he provided delivery to operators A and C's licensed ALFs. He stated that operator A recently requested deliveries be made to operator A's "new assisted living facility" at 1511 Whitman Drive, Melbourne.

On / / at 3:15 PM, the home health nurse indicated the home health agency provided nursing services to Resident #1 and Resident #2 who live at 1511 Whitman Drive, Melbourne. The home health

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nurse stated the facility provided Resident #1 and Resident #2 assistance with the self-administration of medication. She stated the facility provided assistance with ADLs including toileting and showering for Resident #1 and Resident #2.

On / at 5:08 PM, Guardian M stated she is responsible for the managing the affairs of Resident #2. Guardian M stated operator A told her she was opening a new ALF at 1511 Whitman Drive, Melbourne. Guardian M stated the unlicensed facility was responsible for providing Resident #2 with assistance with self-medication administration and her daily needs including showering, dressing and toileting.

On / / at 7:54 PM, the son of Resident #1 stated the facility provides his mother, Resident #1, with assistance with self-administration of medication and assistance with bathing, dressing, toileting, preparing her meals and ambulation.

On / at 3:25 PM, the hospice nurse stated that hospice worked with Resident #2 who lives at 1511 Whitman Drive, Melbourne. The hospice nurse stated the facility provided Resident #2 assistance with self-administration of medication and assistance with toileting, showering and dressing.

On / at 8:05 AM, Guardian N stated she is responsible for the case management of Resident #1. She stated that Resident #1 lived at Shangri-La of Melbourne. Guardian N stated that Resident #1 was tripping on the carpet at Shangri-La of Melbourne, causing her to . Guardian N stated operator A stated she was opening a new assisted living facility. Guardian N stated operator A suggested moving Resident #1 to the new facility at 1511 Whitman Drive, Melbourne because it had tile floors, making it harder for Resident #1 to . Guardian N stated the facility was responsible for assistance with the self-administration of medication and providing Resident #1 with assistance for showering and toileting.

On / at 12:32 PM, staff D stated she worked for operators A and C at the property at 1511 Whitman Drive, Melbourne. She indicated that she also worked for operators A and C at their four licensed facilities and is paid for all of her hours worked with one direct deposit by Operators A and C. Staff D stated her duties included providing assistance with self-administration of medication for both Resident #1 and Resident #2. She stated the residents' medication was stored in a locked cabinet in the kitchen. She stated she provided assistance with ADLs for Resident #1 and Resident #2 which included toileting, showering and dressing.

Unclassified

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2015

Administrator
Shangri-La III ALF, LLC
808 Gillen Ave Nw
Palm Bay, FL 32907

RE: Monitoring for unlicensed activity

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2015 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at -2502.

Sincerely,

for Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

XG90

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