



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

1, 2016

Administrator
Ann's House-Oakwood
4407 Millwood Road
Spring Hill, FL 34608

RE: CCR #2015013177

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 1, 2016 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than 1, 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Chuck Bory at 386-462-6201.

Sincerely,

Charles Bory for
Kriste J. Mennella
Field Office Manager

KJM/CB
Enclosure

Alachua Field Office
14101 N W Hwy 441, Suite 800
Alachua, FL 32615-5669
Phone:(386) 462-6201; Fax:(386) 418-5300
AHCA.MyFlorida.com



Facebook.com/AHCAFlorida
Youtube.com/AHCAFlorida
Twitter.com/AHCA_FL
SlideShare.net/AHCAFlorida

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 02/01/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967186	(X3) DATE SURVEY COMPLETED 01/20/2016
NAME OF PROVIDER OR SUPPLIER ANN'S HOUSE-OAKWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 4407 MILLWOOD ROAD SPRING HILL, FL 34608	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

A complaint investigation (CCR 2015013177) was conducted at Ann's House-Oakwood on 1/19/16. Ann's House-Oakwood had deficiencies at the time of the investigation.

0055 Medication - Storage and Disposal

Based on observation and interview the facility failed to ensure medications were in a secure place within the resident's room. Medications were kept locked when the resident was absent from the room. 1 of 1 residents observed (Resident #2).

Findings:

An interview was conducted with Staff A, a caregiver, on 1/19/16 at 11:00 AM. She stated the only resident that handles her own medicine is Resident #2.
An interview was conducted with Resident #2 on 1/19/16 at 12:05 PM regarding her medications. She states that she handles her own medication. She states she puts them into pill organizers herself. She states she keeps them in her closet in her room. She has a lock box under her bed for her controlled medication, but it is empty now because she put them in her pill organizers. She states she has a key for the lock box but can't figure out how to use it. She also states that her room is not locked but when she leaves to go to town she closes her door. She states that she does not have a key for her room.

An observation of Resident #2's room on 1/19/16 revealed her medications were located in the closet in two large pill organizers that hold 3 weeks of medications. She resides in a private room. She shares the living space with two other residents who reside in a semi-private room.

An observation of Resident #2 on 1/19/16 at 12:20 PM revealed her arriving at the dining room for lunch.

An observation of Resident #2's room on 1/19/16 at 12:24 PM revealed that her room was open and unsecured and the resident was absent.

An interview was conducted with the Administrator on 1/19/16 at 12:16 PM. She stated that she thought the resident was locking her one medication, in the lock box. She stated she was supposed to have a key for her room.
Class III

0152 Physical Plant - Safe Living Environ/Other

Based on observation and interview the facility failed to provide a safe living environment specifically relating to incomplected repairs and providing lighting in 1 of 12 rooms observed.

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SUMMARY STATEMENT OF DEFICIENCIES
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Findings:

1. During the initial tour of the facility the following was observed:
The kitchen is galley style, at end of the kitchen there is construction, a wall opened with 2 pipes (covered with a red plastic covering) sticking up from the floor while another pipe crosses low to the floor (photographic evidence). There are no signs or barriers to keep residents from walking through the hallway. The hallway also has three electric outlets (junction boxes) on the wall. Two are located approximately 4 feet from the floor, one close to the pipes and kitchen, the other one at the end of the hallway near the food storage The other junction box is approximately 6 - 7 feet from the floor in the middle of the hallway. The junction box closest to the kitchen has yellow covers on the ends of the wires, the other two do not. All three boxes were uncovered with wires coiled up in each one.

An interview was conducted by telephone with Electrician #1 on / / at 11:53 AM. He stated he has not been to the house in almost two years. He stated he started the work but will not be coming back to finish it. He stated white wires do not carry any current. He states the outlet box at the end of the hall near the food storage, no current. He states that any wires that are cut really should be capped. He states he does not know if there is any power to that wall so cannot say if there is any current in the orange and gray wires.

An interview was conducted with the Administrator on / / at 11:56 AM. She states Electrician #1 started the electric work but is not finishing it. The Administrator stated Electrician #2 is going to finish the job and was here about a week ago. She stated the open light switches (junction boxes) and exposed pipes have been like that since 2014 when she started the construction.

An interview was conducted via the telephone with Electrician #2 on / / at 3:33 PM. He stated he was asked by the General Contractor to come and . . . on the job. He states he has been to the home only once and does not know the status of the outlets. He states he was told by the general contractor the work was previously stopped by the fire marshal.

A telephone interview was conducted with the Lead Inspector with the Hernando County Fire Marshal Office on / / at 12:00 PM. He stated he has been to the house recently regarding the construction. He has taken pictures and turned the case over to the building department for review. He states the facility will have to get the work permitted and the building department will require it to get done. He states that he will make another visit to the house.

2. The smoke detector in . . . was heard to be chirping during the initial tour.

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An interview was conducted with the Administrator on 1/19/16 at 9:20 AM. She stated she is just letting the battery go because it chirps even with the battery removed. She further stated that the other smoke detector that is next to it is the one that is being used now.

A telephone interview was conducted with the Lead Inspector with the Hernando County Fire Marshal Office on 1/19/16 at 12:00 PM. He states the facility has a fully sprinkler fire system. He states the chirping detector is most likely an older one that will require an electrician to disconnect the wiring.

3. During the initial tour of apartment 4403, the semi-private not have any light. There was no overhead light or bedside lamp observed in the

An interview with the Administrator on 1/19/16 at 10:25 AM. She confirmed that there was no overhead light or bedside light.

An interview was conducted with Resident #1 on 1/19/16 at 10:36 AM. He confirmed he did not have a light in his . He stated he turns on the at night and it will give him light to see in his

Class III