

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 01/28/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965121	(X3) DATE SURVEY COMPLETED 01/22/2016
NAME OF PROVIDER OR SUPPLIER BROOKDALE NAPLES	STREET ADDRESS, CITY, STATE, ZIP CODE 770 GOODLETTE ROAD, NORTH NAPLES, FL 34102	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint survey for Brookdale Naples CCR# 2015012879 was conducted on 1/20/16 through 1/22/16 at Brookdale Naples, an Assisted Living Facility, in Naples Florida.

The complaint CCR# 2015012879 with one allegation Quality of care/treatment was unsubstantiated.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 28, 2016

Administrator
Brookdale Naples
770 Goodlette Road, North
Naples, FL 34102

RE: CCR #2015012879

Dear Administrator:

This letter reports the findings of a complaint survey completed on January 22, 2016 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (239) 335-1315.

Sincerely,


Jon Seehawer, R.N.
Field Office Manager

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Enclosure: State Form

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