



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

March 2, 2016

Administrator
Harborchase of Villages Crossing
13517 NE 86th Court
Lady Lake, FL 32159

RE: CCR #2015013115, 201600607 & 201600918

Dear Administrator:

This letter reports the findings of a complaint survey completed on February 16, 2016 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,

Charles Boy for
Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

BJK1



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 03/02/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968586	(X3) DATE SURVEY COMPLETED 02/16/2016
NAME OF PROVIDER OR SUPPLIER HARBORCHASE OF VILLAGES CROSSING	STREET ADDRESS, CITY, STATE, ZIP CODE 13517 NE 86TH CT LADY LAKE, FL 32159	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

On February 16, 2016, complaint investigations (2015013115, 2016000607, and 2016000918) were conducted at Harborchase of Villages Crossing Assisted Living. No deficient practice was identified, the facility was in compliance at this time.