



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 15, 2016

Administrator
The Willows at Wildwood
4725 Bellwether Lane
Oxford, FL 34484

Dear Administrator:

This letter reports the findings of a revisit survey conducted on January 15, 2016 by a representative of this office. Enclosed is the provider's copy of the Statement of Deficiencies (State Form 5000-3547), which references the uncorrected deficiencies and/or new deficiencies identified during the revisit.

You will not receive a copy of this report in the mail; you will only receive this faxed report. **All deficiencies shall be corrected no later than January 15, 2016.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

BBT7



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/30/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968749	(X3) DATE SURVEY COMPLETED R
NAME OF PROVIDER OR SUPPLIER THE WILLOWS AT WILDWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 4725 BELLWETHER LN OXFORD, FL 34484	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A follow up visit to a complaint survey (CCR#2015012002) was conducted at The Willows at Wildwood on . The Willows at Wildwood had a deficiency at the time of the visit.

0152 Physical Plant - Safe Living Environ/Other

Based on observation and interview, the facility failed to ensure that 1 (the first floor assisted living dedicated laundry) of 4 laundry observed was sufficiently cleaned and free of insects.
Findings:

Observations on beginning at 9:08 AM with the facility Maintenance and Housekeeping Supervisor, of the facility laundry , revealed multiple small winged insects scattered on the floor in the assisted living dedicated laundry . The small winged insects were not moving. The small winged insects were observed behind, in front, and on the right side of the washing machine. The small winged insects were also observed on the floor scattered throughout the . A cobweb was observed underneath one the of the folding shelves in the the assisted living dedicated laundry .

During the tour of facility laundry on beginning at 9:08 AM, the facility Maintenance and Housekeeping Director confirmed the observations of multiple small winged insects scattered on the floor in the assisted living dedicated laundry , in front, and on the right side of the washing machine and scattered on the floor throughout the , as well as, the cobweb underneath one the of the folding shelves in the the assisted living dedicated laundry .

Class III